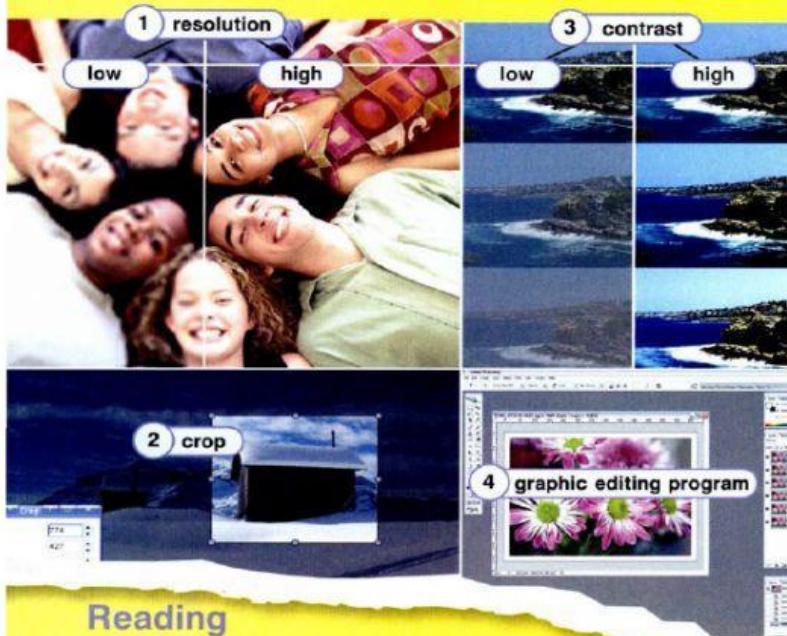


## Get ready!

1 Before you read the passage, talk about these questions.

- 1 What are some reasons people edit images?
- 2 How do people edit their pictures?



## Reading

2 Read the article from Graphic Arts Magazine. Then choose the correct answers.

- 1 What is the article mostly about?
  - why people edit graphics
  - how to edit graphics
  - the causes of poor exposure
  - how to crop a picture
- 2 According to the article, how can you remove unwanted parts of images?
  - crop the picture
  - resize the image
  - save the picture as a JPEG
  - increase the number of pixels
- 3 According to the article, what is NOT a way to fix a blurry photo?
  - resize the photo
  - increase the lighting
  - save in JPEG format
  - increase the amount of pixels

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Nowadays, anyone can edit **graphics**. But new users encounter many difficulties. Here are some common problems and solutions:

**Problem:** The image is dark or has a strange **tint**.

**Cause:** Poor **exposure** or bad lighting.  
**Solution:** Adjust the **contrast** using a **graphic editing program**.

**Problem:** There is white space around the image.

**Solution:** **Crop** the picture. This removes unnecessary parts.

**Problem:** The photograph is blurry.

**Cause:** Low **resolution**.  
**Solution:** Increase the number of **pixels** in the image. This makes it sharper. Or **resize** the picture and make it smaller. Also, save the photo as a **JPEG** file. This format creates high quality photographs.

## Vocabulary

3 Match the words (1-6) with the definitions (A-F).

1	— pixel	4	— graphics
2	— exposure	5	— resolution
3	— JPEG	6	— tint

A	images on a computer, in a book or magazine, etc.
B	a small dot that makes up part of an image on a computer screen
C	a file used to store pictures on a computer
D	the length of time film is open to light when taking a picture
E	a small amount of a color in something
F	a computer or camera's ability to produce a clear picture

4 Fill in the blanks with the words and phrases from the word bank.

### Word BANK

graphic editing program  
contrast resize crop

- 1 It's hard to see the details of this picture. Please \_\_\_\_\_ it so that it is bigger.
- 2 I want to edit my pictures. I need a \_\_\_\_\_.
- 3 I don't like the background of this picture. Let's \_\_\_\_\_ it out.
- 4 This picture is too dark. Make the \_\_\_\_\_ a little lighter.

5 Listen and read the article from Graphic Arts Magazine again. What might be the reason for a blurry photograph?

### Listening

6 Listen to a telephone conversation between a customer and an IT worker. Mark the following statements as true (T) or false (F).

- 1 Cropping a picture fixes poor exposure.
- 2 An editing program lets you change aspects of a picture.
- 3 Saving photos as JPEGs will keep them from being too blurry.

7 Listen again and complete the conversation.

IT Worker: Thanks for calling Picture Perfect's support center. How can I help you?

Customer: I want to put a picture on my website, but it's too dark. Is there a way to fix 1 \_\_\_\_\_?

IT Worker: Do you have a 2 \_\_\_\_\_ program?

Customer: Yes, but I never use it. I just don't know how.

IT Worker: No problem. 3 \_\_\_\_\_ the file with the program and find the contrast controls.

Customer: Is that in the 4 \_\_\_\_\_?

IT Worker: It is. Increase the 5 \_\_\_\_\_ to lighten the picture.

Customer: Great! Thanks.

### Speaking

8 With a partner, act out the roles below based on Task 7. Then, switch roles.

#### USE LANGUAGE SUCH AS:

Is there a way to fix poor exposure?  
Do you have a graphic editing program?  
Increase the contrast to lighten the picture.

**Student A:** You are a support center worker. Student B needs help editing a photograph. Talk about:

- what the editing software is
- what the problem is
- how to fix the problem

**Student B:** You are a customer calling Picture Perfect's support center. Answer Student A's questions.

### Writing

9 Use the conversation from Task 8 to complete the note.



## Support Center

Customer Issue: Picture too \_\_\_\_\_.

Does customer have a \_\_\_\_\_ to edit pictures? Y/N

Advice given: \_\_\_\_\_  
\_\_\_\_\_. This fixes the poor \_\_\_\_\_.