

## UNIT 4 – LISTENING - TEACHER’S HANDOUT - ĐIỆN TỬ 4

Exercise 1: Match six dialogues to six of the damaged articles. For example.

A



B



C



D



E



F



|    |    |    |    |    |    |
|----|----|----|----|----|----|
| 1. | 2. | 3. | 4. | 5. | 6. |
|----|----|----|----|----|----|

Exercise 2: Listen to the first part of the conversation and complete the form below. Write ONE WORD AND/OR A NUMBER for each answer.

### Total Insurance Incident Report

|                           |                                |
|---------------------------|--------------------------------|
| Name                      | Michael Alexander              |
| Address                   | 24 Manly Street, 1 .....Sydney |
| Shipping agent            | 2 ..... Class Movers           |
| Place of origin (Country) | 3 .....                        |
| Month of arrival          | 4 .....                        |
| Reference number          | 5 .....                        |

**Exercise 3: listen to the second part of the conversation and complete the table below. Write ONE WORD OR A NUMBER for each answer.**

| Item                              | Damage  | Cost to repair/ replace      |
|-----------------------------------|---|------------------------------|
| Television                        | There is a huge (1)<br>.....on the screen       | not known                    |
| The (2) ..... in<br>the bathroom  | There is a huge (3)<br>.....in it.              | \$140                        |
| Dining room (4)<br>.....          | One leg has completely split<br>down the middle | \$200                        |
| Set of china plates<br>and dishes | Six plates were (5) .....                       | about \$(6).....<br>in total |