



Royal Bank of Canada
P.O. Box 4047 Terminal A
Toronto, ON M5W 1L5

Your personal chequing account statement

From March 12, 2004 to April 12, 2004

RBCPDA0001-123456789-01-000001-1-0001

19715

SUSAN SAMPLE
1234 ANY STREET, SUITE 5678
ADDRESS LINE #2
CITY, PROVINCE A1B 2C3

Your account number: 02782-5094431

How to reach us: 1-800 ROYAL® 1-1
(1-800-769-2511)
www.rbcroyalbank.com/deposits

Summary of your account for this period

Signature Plus 02782-5094431

Royal Bank of Canada
5879 ROULE JEAN-BAPTISTE, MONTREAL, PQ H3C 3B8

Your opening balance on March 12, 2004	\$4,247.14
Total deposits into your account	+ 145.15
Total withdrawals from your account	- 727.50
Your closing balance on April 12, 2004	= \$3,664.79

RBC is now paperless!

Dear Susan, we're pleased to introduce you to digital imaging. Now you can retrieve images of cheques in seconds and view them online. It's as easy as a click of a mouse.

Try our new digital imaging service today. If you're not already an RBC Royal Bank Online Banking client, visit www.rbcroyalbank.com/online or simply call 1-800-ROYAL® 5-5 (1-800-769-2555).

Details of your account activity

Date	Description	Withdrawals (\$)	Deposits (\$)	Balance (\$)
	Opening balance			4,247.14
15 Mar	Transfer		85.00	
	Interest paid		.15	
	ATM withdrawal	100.00		
	Interac purchase -1361 - Nasr Foods Inc.	47.82		4,184.47
17 Mar	Overdraft interest	0.93		4,183.54
18 Mar	Cheque #30	40.00		
	Cheque #31	148.11		3,995.43
19 Mar	ATM withdrawal	60.00		3,935.43
22 Mar	ATM withdrawal	20.00		
	Interac purchase - 1361 - The Bay	125.13		
	Interac purchase - 1361 - Highland Farms	6.94		3,783.36

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1. What is the name of the bank? _____
2. What is the statement period? From _____ to _____
3. What is the account number on the bank statement? _____
4. What is the name of the account holder? _____
5. What was Susan's opening balance on March 12th, 2004? _____
6. What was the closing balance on April 12th, 2004? _____
7. How much total deposits did she do in last month's statement? _____
8. What is the opening balance on this month's bank statement? _____
9. How many deposits did she make in this statement? _____
10. Did she use ATM this month, if yes, withdrawal or deposit? How much?

11. How much money did she spend at The Bay? _____
12. Did she write any cheques this month? _____ If yes, how many and for how much? _____
13. If you want to call the bank what is their phone number? _____
14. If you want to check the bank's services online, which web site will you visit?
