

Simon Sinek

Learning from Toyota

No single person is strong enough or _____ enough to lead by themselves and so the _____ isn't to beat yourself up but to understand what your strengths are and what you bring to the game and then find people who have strengths that are _____ to yours and you work together. And that's why we have teams, if we were good at everything, we wouldn't need the team, we just need ourselves.

I am opening a Pandora's box here but America screwed _____ Lean. When the folks from Harvard decided to bring the Toyota way to the United States, one of the biggest mistakes they made was calling it Lean. Because it was never about _____. It was about finding better ways of doing things. Which is sometimes more efficient and leads to efficiency but in America, we made it about efficiency which means we made it about _____, which it never was. And there's never been a company that has fully successfully _____ Lean in the United States, by the way.

Kaizen is

- a) letting people mix up with their colleagues and try different work in the company which they might enjoy more than their current one
- b) creating a blended team where you involve people with little or no experience with the particular problem who can see the whole issue from a different perspective
- c) creating a team of experts who have weeks or two to solve an issue

Simon believes that Kaizen is

- a) an ineffective tool
- b) quite helpful tool
- c) a brilliant tool

