

Name Class..... Number.....



- ☐ a Hello, good noon! May I please talk to Mrs. Suarez? This is Mr. Lim from XBZ company.
- ☐ b How about at 4 p.m.?
- ☐ c Bye.
- ☐ d Okay. What time would you like me to call you this afternoon? I will be elucidating some important matters.
- ☐ e Oh, I'm sorry. Could you speak a little louder, please? I can hardly hear you, Mrs. Suarez.
- ☐ f Okay, 4 o'clock is a good time. Good-bye.
- ☐ g I'm terribly sorry, but I'm just getting on a plane. Would you mind calling me back this afternoon?
- ☐ h Yes, speaking.