

Put the sentences in order.

Guest: ☐

Receptionist: ☐

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Receptionist: ☐

Guest: ☐

Receptionist: ☐

1) Yes, I do. My confirmation number is 5149.

2) I'd like to check in.

3) 7:30? Of course. I need your ID. Could you fill out this form?

4) 5149? Ok. Do you have a single room?

5) No, it isn't. But we have a non-smoking double room. You can have a free upgrade.

6) Yes, I can. Here you are.

7) Do you have a reservation?

8) Oh, thank you. Can I have a wake-up call at 7:30?

9) Yes, I do. Is it a non-smoking room?

10) Ok. Your room number is 225. It's on the second floor. Here is your room key.