

# Polite request

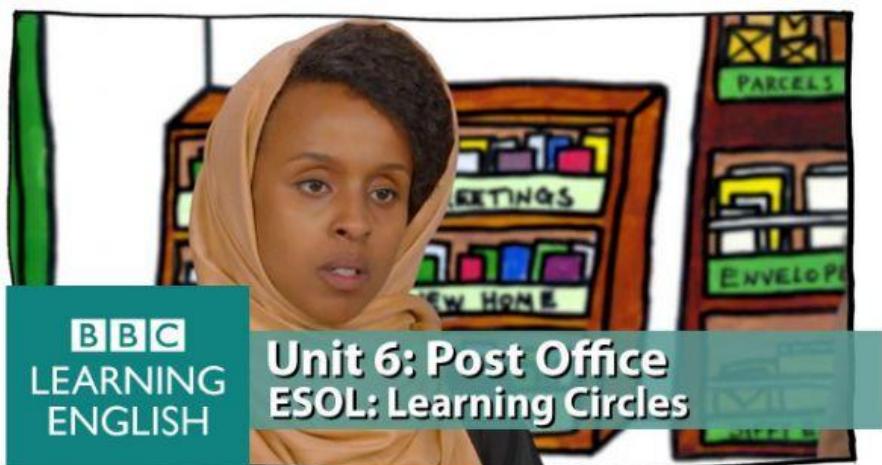
Name \_\_\_\_\_

Date \_\_\_\_\_

I'd like to send ...

I'd like to mail ...

I'd like to post ...



Watch and listen Muna's conversation at the Post Office. Fill the gaps.

put      send      scales      want      package

1 **Desk clerk** Hello. What can I do for you?

Muna      I'd like to send a \_\_\_\_\_, please.

2 **Desk clerk** \_\_\_\_\_ it on the \_\_\_\_\_.

Muna      Here?

3 **Desk clerk** Where do you \_\_\_\_\_ to \_\_\_\_\_ it?

Muna      Somalia.

long does

it's

cheapest

do you

you are

will be

take about

much does

**4 Desk clerk** How \_\_\_\_\_ want it sent? International Tracked?  
Standard? Economy?

Muna

Which one is the \_\_\_\_\_?

**5 Desk clerk** Economy. \_\_\_\_\_ £4.50.

Muna

How \_\_\_\_\_ it take?

**6 Desk clerk** That will \_\_\_\_\_ a week. Standard takes 3  
working days.

Muna

Is it guaranteed?

**7 Desk clerk** No. Only International Tracked is guaranteed  
delivery. Your friend will have to sign for it.

Muna

I'll send it International Tracked, please.

How \_\_\_\_\_ it cost?

**8 Desk clerk** That \_\_\_\_\_ £7.50.

Muna

Here \_\_\_\_\_.