

Listening

4



Look at the form. What is it for?
Now listen and fill in the gaps (1-6).

Neighbours from Hell

24-hour
Help
line

Name of caller: Mary 1)

Complaint(s): • loud music & lots of noisy

2)

• throwing 3) in her garden

When problem(s) first started: 4)

months ago

Advice given: • keep a 5) to record the facts

• Contact 6) if necessary