

I. Divide the problems into two columns.

PROBLEMS IN A CITY



PROBLEMS OF OUR PLACE



- homeless animals beggars stray animals traffic jams rubbish on the streets
 cars parked on the pavements smells and noise street hawkers lack of parks\trees
 bad light in the streets graffiti overcrowded public transport
 heavy traffic on the roads dogs and birds mess lack of transport



II. Listen to three people talking about things they find annoying in the place they live. What is each person's problem?

Bob:

Helen:

Peter:



IV. You will hear a conversation between two neighbours. Listen and choose the correct answer for each question.

- 1 Jack has just moved in.
A True B False C Not stated
- 2 Jane hasn't finished unpacking yet.
A True B False C Not stated
- 3 This is Jane's first home of her own.
A True B False C Not stated
- 4 Jane hasn't got a car.
A True B False C Not stated
- 5 Jane has been driving a long time.
A True B False C Not stated
- 6 Jane will buy a parking permit.
A True B False C Not stated
- 7 The Greens own a dog.
A True B False C Not stated

III. Listen and read the dialogue. Answer the questions.

Bob: Can I have a word with you for a minute, please?
 Tom: Sure. What is it?
 Bob: Well, it's about your rubbish bin actually.
 Tom: What's the problem?
 Bob: Well, I'm sorry to say this, but it stinks and I just can't put up with it any more.
 Tom: It's full of rubbish! What do you expect?
 Bob: You could put your rubbish in a bag first; so it smells less. That's what I do.
 Tom: But bin bags cost money! It doesn't cost me anything to throw my rubbish straight into the bin.
 Bob: Yes. I appreciate that, but the smell is offensive and very annoying. It drives me crazy!
 Tom: I see. Sorry about that.
 Bob: Also, the smell attracts flies and other insects, so it could become a health risk.
 Tom: That's a fair point. OK. I'll use bin bags from now on.
 Bob: Thanks.

1. What is annoying Bob?

2. What is Tom's reaction to Bob's complaint?

3. What does Bob suggest as a solution?

4. What is Tom's first reaction to Bob's suggestion?

5. How does Bob persuade Tom to do what he wants?
