

Make your Complaint

Instructions: Choose one of the 3 problems in the box. Then write a complaint dialogue between a customer and an employee about the problem you chose. It must have the 5 steps that you learned in class.

Instrucciones: Elige uno de los 3 problemas de la caja. Después, escribe un diálogo (queja) entre un cliente y un empleado sobre el problema que elegiste. Debe de tener los 5 pasos que aprendiste en clase.

The screen of
your new cell
phone is broken.

You found a fly in
your soup.

The shirt you just
bought is stained.

Customer:



Employee:



Customer:



Employee:



Customer:



Send this worksheet to the Complaint Mailbox that
you will find in Google Classroom.