

# Make your Complaint

**Instructions:** Choose one of the 3 problems in the box. Then write a complaint dialogue between a customer and an employee about the problem you chose. It must have the 5 steps that you learned in class.

**Instrucciones:** Elige uno de los 3 problemas de la caja. Después, escribe un diálogo (queja) entre un cliente y un empleado sobre el problema que elegiste. Debe de tener los 5 pasos que aprendiste en clase.

The screen of  
your new cell  
phone is broken.

You found a fly in  
your soup.

The shirt you just  
bought is stained.

Customer:



Employee:



Customer:



Employee:



Customer:



Send this worksheet to the Complaint Mailbox that  
you will find in Google Classroom.

