

UNIT 2: ARRANGING A LOCAL TOUR

Vocabulary

Exercise 1: Complete each sentence with ONE suitable word/phrase.

1. **Guest:** "Where can I find information about Hanoi city tour this weekend?"

Receptionist: "Here is a p _____ explaining all the tours our agent offers, madam."

2. There will be a show on f _____ dancing, bamboo dancing, which is very famous in the North West of Vietnam. Would you like me to include it in the itinerary?

3. There are e _____ trainers who can instruct you to take up jet skiing as well as other water sports on the tour.

4. **Guest:** Do you have any tours to some h _____ s _____ in the city like the Temple of Literature or Restored Sword Lake?

Concierge: Yes. We offer Hanoi city tours to these places.

5. Nha Trang Beach is one of the most r _____ beaches in Vietnam and is becoming a popular destination for both domestic as well as international tourists.

6. If you do not have a mask and snorkel to go snorkelling, we offer e _____ r _____ at a lower fee for hotel guests.

7. Most hotel guests have to s _____ up for the live show in advance to save their seats.

8. **Guest:** Can you give me some information about the s _____ for the city tour?

Concierge: Our bus driver will pick you up in front of the hotel at 8.00 am to depart for the Temple of Literature at 9.30 am. The tour finishes at 5.00 in the afternoon.

9. Going r _____ along the river and sailing through fantastic waterfall is an unforgettable experience for tourists.

10. While you are in Ha Long Bay, you can go k _____ to explore its beauty by yourself.

Exercise 2: Choose the best answers.

1. **Concierge:** It seems to me that you would like to travel to some _____ in our city?

Guest: No. Actually, I prefer cultural places than those ones.

- A. historical sites B. cultural sites C. famous places

2. **Guest:** We are interested in joining some popular recreational activities.
Concierge: Please take a seat, ma'am. Here is the _____ for the tour you requested.
A. pamphlet B. ticket C. transportation
3. **Concierge:** What activities of the tour to the Northwest - Vietnam do you prefer?
Guest: I think this is an ideal place to see _____. I don't remember the exact name.
Bamboo dancing I think.
A. historical site B. cultural site C. folklore dancing
4. **Concierge:** Are you fond of indoor or outdoor activities?
Guest: In such a coastal area, I'd like to take part in some _____ such as rafting, scuba diving or kayaking.
A. recreational activities B. games C. tours
5. **Concierge:** Shall I book a place for you and your wife?
Guest: Yes, my wife would like to visit The British Museum - one of the most _____ museums in the world for its extensive collections as well as its unique architecture.
A. renowned B. famous C. A & B
6. **Guest:** We want to go _____ to enjoy the whole sea view from above.
Concierge: Certainly, sir. This is one of the most popular sports.
A. snorkelling B. parasailing C. scuba diving
7. **Guest:** Do you offer any water sports?
Concierge: Sure, madam. We organize one activity called _____. This is an exciting water sport to explore the spectacular scene under the sea.
A. scuba diving B. rafting C. jet skiing
8. **Guest:** I think water sports are too dangerous for a beginner like me.
Concierge: Don't worry. We offer a(n) _____ for these kinds of activities.
A. equipment rental
B. experienced trainer
C. recreational activity
9. Riding _____ is suitable for those who love the sea and the speed.
A. jet-skiing B. rafting C. snorkelling

10. **Guest:** What is the _____ for the rural tour?

Conncierge: We will leave for the Bat Trang village at 8.00 a.m and reach the second destination - Van Phuc silk village in the afternoon and return to the hotel at 5.00 p.m.

- A. pamphlet B. brochure C. schedule

Grammar

Exercise 1: Match questions with suitable responses.

| Questions | Responses |
|---|--|
| 1. Where should I start my sightseeing? | a. I'm afraid not. But you can lunch at the restaurants nearby. |
| 2. What kinds of places would you like to visit - historical sites or modern attractions? | b. Of course, sir. Jet-skiing is an interesting sport and very popular among our guests. |
| 3. What is the price of the tour? | c. Do you mean a festival? |
| 4. How about lunch? Is it included in the tour price? | d. Do you offer a trip that combines the two themes? |
| 5. Do you have a tour in which I can try some water sports? | e. Hoan Kiem Lake is always a good place to begin. |
| 6. Will you and your wife be interested in cultural activities? | f. A private car with a driver who's also an experienced tour guide and admission fee. |
| 7. Shall I book the tour for you and your friend? | g. At 10 a.m. and our bus driver will pick you up in front of the hotel at 9.45 a.m. |
| 8. What is included in the price? | h. Yes, please. |
| 9. What time will the tour start tomorrow? | i. Sure. Can I borrow your pen? |
| 10. Could you fill out this form, please? | j. Twenty dollars per person. |

Exercise 2: Choose the correct questions or responses to complete each conversation.

A: Travel agent, T: Tourist

1. **T:** When will the tour group start?

A: _____

- A. We'll leave at 8.30 in the morning.
- B. We'll return to the hotel at 4.30 p.m.
- C. It is \$50 for one person.
- D. We'll stop at Ho Chi Minh Mausoleum for an hour.

2. **A:** _____

T: I'd prefer to see some modern attractions.

- A. When would you like to take the city tour?
- B. Are you interested in historical sites?
- C. Have you got a brochure of our tours?
- D. Would you mind giving me the information about Hanoi city tour?

3. **T:** How long is the tour?

A: _____

- A. Our driver will pick you up at 8.00 a.m tomorrow morning.
- B. We have been for a week.
- C. It lasts 8 hours.
- D. We'll leave the hotel at 6 p.m.

4. **T:** Is there an opening for the eco-tour next weekend?

A: _____

- A. Yes, it is open.
- B. Yes, there is one ticket left for the show.
- C. No, it's closed at weekend.
- D. No, would you like to reserve a place?

5. **T:** Do you have a tour in which I can try some sports?
A: _____
A. I'm afraid water sports are too dangerous for us.
B. The pool is open from 6 a.m. to 10 p.m.
C. What kind of sports are you interested in?
D. The price covers the equipment and an experienced trainer.
6. **A:** Do you want me to book the tour for you?
T: _____
A. Yes, can we do it?
B. Yes, that's very kind of you.
C. No, we are not interested in sports.
D. Yes, I can help you to do something with that.
7. **A:** Could you fill out this form, please?
T: _____
A. No. Why don't I need to do that?
B. OK. Can I borrow your pen?
C. What should I do to reserve the tour?
D. No, it's not necessary.
8. **T:** My family wants to join some water sports.
A: _____
A. Would you prefer indoor or outdoor activities?
B. No, we can't do anything for you.
C. Are they interested in local food?
D. Your children are too young to participate in these activities.

9. **T:** _____

A: During the tour, you'll have a chance to check in famous places in city like Vietnam Museum of Ethnology, Ho Chi Minh Mausoleum, One Pillar Pagoda, Hoan Kiem Lake and the Temple of Literature.

- A. Can I see the brochure of the tour?
- B. What attractions shall we visit in the tour?
- C. Do you arrange a city tour for guests?
- D. I'm interested in some cultural sites.

10. **T:** _____

A: The price includes lunch, transportation, two bottles of water, and an experienced tour guide.

- A. What does the tour include?
- B. What is included in the price?
- C. How much is the tour price?
- D. How about the schedule of the tour?

Exercise 3: Identify one error (A, B, C, or D) in each of the following sentences and correct it.

1. **Guest:** We want to do (A) some sightseeing. Could (B) you help us?

Concierge: Tell (C) me your interest and budget, madam. And then we can plan a tour fitting (D) your needs.

2. **Guest:** Can you arrange (A) some outdoor activities for (B) guests?

Receptionist: Sure. What kinds (C) of activities are you interesting (D) in?

3. **Concierge:** Have you thought of (A) what types of things would you like (B) to see?

Guest: We really want to check out (C) some famous castles here and get some good bargains (D) in the antique market.

4. **Guest:** Do you have a tour where (A) I can get a quick overview about (B) the city?

Receptionist: The city tour on (C) page 82 in our travel brochure will exactly be what (D) you're searching.

5. **Concierge:** The boat trip starts (A) at 2 p.m. and lasts in (B) about 2 hours.
Guest: That sounds (C) great. Then we will spend (D) time in the night market.
6. **Concierge:** Do (A) you like a brochure for (B) this tour?
Guest: No, thanks. We've just picked one (C) in the lobby before (D) we get here.
7. **Guest:** How much (A) is the price of (B) the elephant ride?
Receptionist: It's (C) \$30 including one accompanying (D) trainer.
8. **Concierge:** What type of (A) information do you need (B)?
Guest: We want to know what attractions included (C) in the tour because we visited some during (D) our last stay.
9. **John:** When (A) will this tour take (B)?
Concierge: It lasts about (C) 2 hours, excluding (D) transfer time.
10. **Woman:** Is (A) 8.30a.m tomorrow morning OK? We want to have time for (B) breakfast before departure.
Receptionist: Sure. Our bus driver will pick you (C) in front of (D) the hotel.