

Lesson 6 B- Can I speak to...?

1. Drag and drop the sentences in the box to put the dialogues in the correct order.

All right. Thank you. ✓ Good morning, BM company. It's Carol Mavis.

Hello. Could I speak to Jonathan Thompson? Who is this, please?

Hold on, please... Oh, I'm sorry. Mr. Thompson is in a meeting.

Carol: Good morning, BM company.

Alex: _____

Carol: _____

Alex: _____

Carol: _____

Alex: _____

2. Complete the conversation with the expression from the box.

Can I speak to...? Who is... One moment, please Thank you

A: Good afternoon, JD Accountants.

B: Hello. _____ Mr. Evans?

A: _____ this. please?

B: It's Anthony Tillman.

A: _____ ... I'm sorry. Mr. Evans is on another line.

B: All right. _____.



3. Listen the conversation. Then select the correct expression

 **Conversation 1:** Can I speak to ...? Is... there? Could I speak to...?

 **Conversation 2:** Just a minute, please One moment, please Hold on, please

 **Conversation 3:** Is ... there? I'd like to speak to... Can I speak to...?

 **Conversation 4:** Is... at work today? Can speak to...? Could I speak to...?

4. Select the correct answer to complete the sentences.

1. Hello. Can I speak ____ Holly, please?

- a. to
- b. with
- c. on

2. He isn't in his office ____.

- a. in this moment
- b. in the moment
- c. at the moment

3. Who ____ , please?

- a. calls
- b. asks
- c. is calling

4. ____ a minute, please.

- a. one
- b. hold on
- c. just

5. Yesterday I got a call ____ Mexico.

- a. from
- b. out of
- c. of

5. Listen the conversation and choose the correct answer.

Conversation 

1. The caller wants:

- a) to speak to Ms. White
- b) to leave a message
- c) to speak to Ms. Stone

2. The caller can't speak to Ms. Stone because:

- a) She isn't in her office
- b) She's speaking on another line
- c) Barbara White is in her office.

3. The caller decides:

- a) to leave a message
- b) to speak to another person
- c) to call back later