

## 3.3 LANGUAGE FOCUS AND PRACTICE

## There is / There are

Study these structures:

## Singular

There is a mini-bar in every room.  
 There isn't a CD player in the room.  
 Is there a TV in every room?

## Plural

There are plenty of coat hangers.  
 There aren't any plants in the room.  
 Are there any flowers in the room?

Put the words in the following sentences in the correct order. The first has been done for you.

## Singular

Affirmative: is TV in room There a the

Example: There is a TV in the room.

Negative: double bed isn't There a in room the

Question: CD player there room in Is a the ?

Answers: is there Yes / the room Yes there CD player in a is  
 there isn't No / CD player No there in room isn't a the

## Plural

Affirmative: coat hangers of plenty wardrobe There are the in

Negative: in room There aren't the flowers any

Question: the plants there in Are any room ?

Answers: are Yes there / room some in plants Yes there the are  
 there No aren't / any there room plants No aren't the in

## 3.4 PERSONAL JOB FILE

Go to your **Job file** on page 71. Write down any new words and phrases.  
 Describe a standard bedroom in the hotel where you work.

3.5 SPEAKING PRACTICE *In pairs*

## Game: Spot the difference

Student A: Go to page 84 and study the drawing in Speaking practice 3.5A.

Student B: Go to page 92 and study the drawing in Speaking practice 3.5B.

Ask questions to discover the differences between the rooms in the drawings.  
 List the differences. When you have finished, write them down and tell the class.

## 4.8 LANGUAGE FOCUS AND PRACTICE

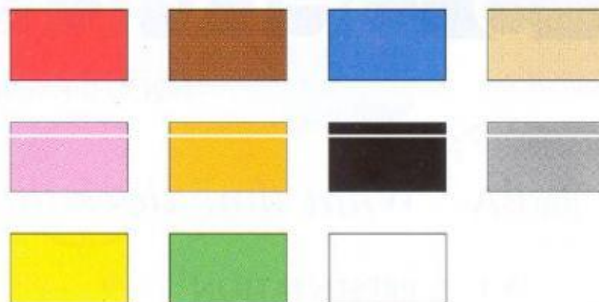
## 1 Adjectives and colours

Do you know these words? Label each colour.

red green yellow brown orange  
black blue white pink grey beige

What is your favourite colour?

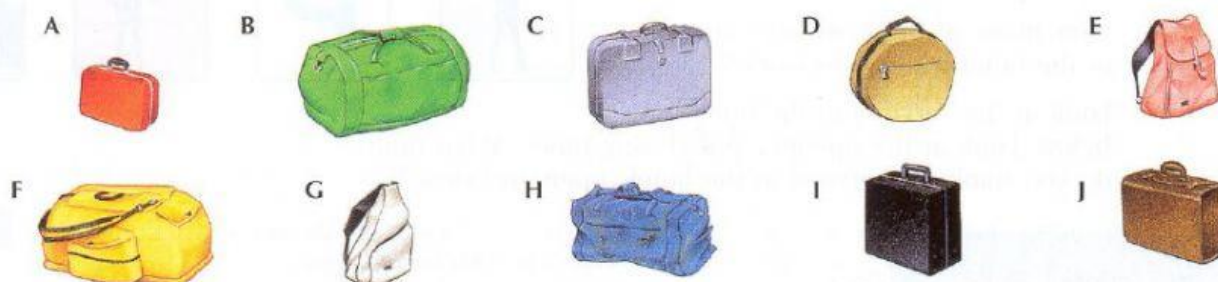
What colour is the room you are in?



## 2 Look at these adjectives:

square big light nylon old round heavy new leather small

## 3 Choose a colour and an adjective to describe each item of luggage, like this: 'a small red case'.



## 4 Polite offers and questions

A *polite offer*: Shall I take the small green bag too? Shall I + *infinitive*

A *polite question*: Would you like a porter? Would you like ...?

Put the words in the right order in these sentences.

1 take Shall case small I the red

.....?

2 I bring all bags these Shall

.....?

3 too you this Would orange like big bag

.....?

4 madam boxes How these about

.....?

5 way madam This please

.....

6 lift is The over just there

.....

7 your 707 madam Here's room

.....

8 I you your enjoy holiday hope

.....

## 4.9 PERSONAL JOB FILE

Go to your **Job file** on page 72. Write down any new words and phrases.

Complete the three stages of the conversation between the guest and porter.

4.10 SPEAKING PRACTICE *In pairs*

*Student A*: You are the guest. Go to page 98 and study Tapescript 4.7.

*Student B*: You are the porter. Go to page 98 and study Tapescript 4.7.

Practise the conversation between the guest and the porter, first with the tapescript, then without. Change roles.



## 2 Complete these sentences using the verbs 'can' or 'have'.

- |   |            |
|---|------------|
| 1 ..... he got the key?                 | No, .....  |
| 2 ..... you got a fax machine?          | Yes, ..... |
| 3 ..... she use the fitness centre now? | Yes, ..... |
| 4 ..... you do it by tonight?           | No, .....  |

## 3 Complete the following sentences using these words.

we use you can can arrange Have you got has not have Can arrange

- Has the hotel ..... an express laundry service? Yes, madam, it .....
- ..... we use the business centre now? Yes, sir, ..... It's open until 8 pm.
- ..... got everything? Yes, I think I .....
- Can you ..... secretarial services? Yes, we ..... everything.
- Can ..... the sauna now? I'm afraid ..... sir, the sauna is closed.

## 4 A hotel brochure

Read the extract from a hotel brochure. Complete it using these words.

internet secretarial translation service computer audio-visual conference  
exercise sauna tour guide beauty health and fitness indoor pool

We have a fully equipped business centre, including ..... rooms with all the latest ..... equipment. Our range of hi-tech ..... services includes full ..... access. We can arrange a full ..... service, plus a full ..... in several languages.

Enjoy the wonderful panoramic views over the mountains, as you work out in our ..... club, with all the latest ..... equipment. Visit the ..... salon, go for a ..... or go for a swim in the heated ..... If you would like to go sightseeing we can arrange for a ..... to show you the sights.

## 5.9 PERSONAL JOB FILE

Go to your **Job file** on page 73. Write down any new words and phrases. Write four questions and answers about business and leisure services in the hotel where you work.

5.10 SPEAKING PRACTICE *In pairs*

- Student A:** You are the guest. **Student B:** You are the hotel employee. Together practise the questions and answers you completed in 5.8 exercises 2 and 3, first with the books open, then closed. Change roles.

- In groups** What services do you think are important? You have seen several in this lesson. List the six services which you think are the most important for your ideal hotel. Tell the class and say why you think they are important.