

Match the statement with the response

1. Thank you.
2. I'm afraid he's not in
3. May I help you?
4. I'll make sure he gets the message straight away
5. I'm afraid I got cut off
6. My name is Anton Czrisinski.
7. I'm sorry, Could you spell that, please?

- a. Thank you. I really appreciate it.
- b. Yes, certainly. I'll just get a pen.
- c. You're welcome.
- d. Yes, I have a question about your price list.
- e. That's OK. I'll call back later
- f. Yes, it's P-F-A double -F.
- g. Oh, I'm terribly sorry about that. Let me put you through again.
- h. I'm sorry. I didn't quite catch that.