

## Match the descriptions to the photographs.

A...  
manages the finances of the company on a daily basis and ensures that the staff and services respond to the needs of the customer and the industry

1 James



B...  
welcomes passengers on board and serves meals to travellers while arranging transit for the first class and business clientele

2 Abdullah



C  
... maintains and fixes the aircraft in the fleet to make sure that everyone has a successful flight. Coordinates with the airport authorities and with the pilot and crew.

3 Ahmed



D  
... is responsible for processing passengers for boarding and managing ticket purchases through online outlets and at the airport.

4 Sarah



E  
... controls the plane; prepares the take-off and landing, deals with logistics and navigation and liaises with the flight controller in the communications tower. Speaks to and informs passengers about the flight route and weather conditions. Prepares the crew in case of an emergency.

5 Jessica

