LISTENING TEST 1 (OFFICIAL GUIDE)

SECTION 3   Questions 21–30

Questions 21–26

*Choose the correct letter, **A**, **B** or **C**.*

21 Dave Hadley says that the computer system has

    A   too many users.
    B   never worked well.
    C   become outdated.

22 The main problem with the computer system is that it

    A   is too slow.
    B   stops working.
    C   displays incorrect data.

23 Timetabling has become an issue because

    A   there is not enough time for anyone to do it.
    B   the system does not handle course options.
    C   the courses are constantly changing.

24 To solve the timetabling issues, Randhir suggests that

    A   students should create their own timetables.
    B   Dave should have someone to assist him.
    C   the number of courses should be reduced.

25 Randhir says that a new system may

    A   need to be trialled.
    B   still have problems.
    C   be more economical.

26 Improving the existing system will take

    A   a few weeks.
    B   four or five months.
    C   nine months.

Study Tip Read the questions through and underline important words that tell you what to listen for, e.g. 'main problem' in Question 22.

Study Tip 23 In addition to noting important words in the question ('Timetabling', 'issue'), you need to pick out the important words in the options ('not enough time', 'system', 'not handle', 'options', 'courses', 'changing').
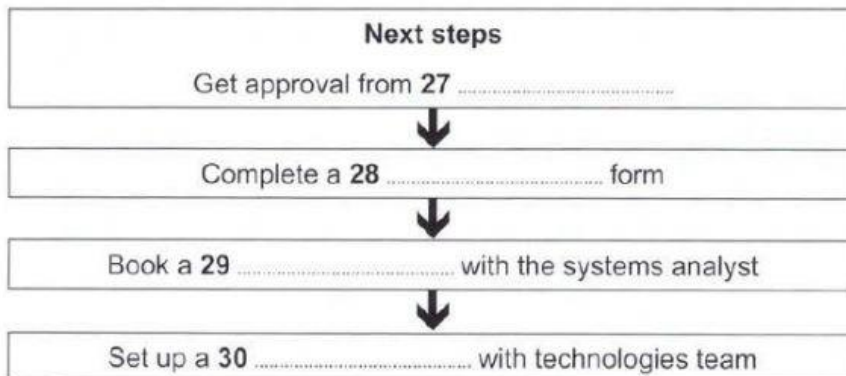
Study Tip 25 Are any of the options positive or negative? Do the speakers' voices sound positive or negative? This may help you answer the question.

Test 1

Questions 27–30

Complete the flow-chart below.

Write **NO MORE THAN TWO WORDS** for each answer.

Next steps
Get approval from **27** ....
↓
Complete a **28** .... form
↓
Book a **29** .... with the systems analyst
↓
Set up a **30** .... with technologies team