

Questions 11 – 14: Choose the correct letter, **A**, **B** or **C**.

Matthews Island Holidays

11. According to the speaker, the company
- A. has been in business for longer than most of its competitors.
 - B. arranges holidays to more destinations than its competitors.
 - C. has more customers than its competitors.
12. Where can customers meet the tour manager before travelling to the Isle of Man?
- A. Liverpool
 - B. Heysham
 - C. Luton
13. How many lunches are included in the price of the holiday?
- A. three
 - B. four
 - C. five
14. Customers have to pay extra for
- A. guaranteeing themselves a larger room.
 - B. booking at short notice.
 - C. transferring to another date.

Questions 15-20: Complete the table below. Write **ONE WORD AND/OR A NUMBER** for each answer.

Timetable for Isle of Man holiday		
	Activity	Notes
Day 1	Arrive	Introduction by manager Hotel dining room has view of the 15
Day 2	Tynwald Exhibition and Peel	Tynwald may have been founded in 16 not 979.
Day 3	Trip to Snaefell	Travel along promenade in a tram; train to Laxey; train to the 17 of Snaefell
Day 4	Free day	Company provides a 18for local transport and heritage sites.
Day 5	Take the 19 railway train from Douglas to Port Erin	Free time, then coach to Castletown – former 20 has old castle.
Day 6	Leave	Leave the island by ferry or plane