Read this dialogue. Number the sentences in the correct order.

[1]	Peter:	Good morning, Mr Osman. How can I help you today?
☐	Mr Osman:	OK, I understand. How long will it take to get my user ID and password?
☐	Mr Osman:	I'm interested in online banking. I'm very busy, so it's difficult to come into the bank all the time when I want to pay bills or check my balance.
☐	Peter:	Only a few days. As soon as you get this information, you can log in and start banking online.
☐	Mr Osman:	When do I need to use my user ID?
☐	Mr Osman:	Can I check my balance at any time?
☐	Peter:	I understand. Well, online banking is really easy and convenient. First, you need to register. You can do this online – just go to our website, click on 'online banking' and complete the form. We then send you a user ID and password. You can change the password at any time.
☐	Mr Osman:	That's great. Thanks for your help.
☐	Peter:	You need to type in this number to log on to your account. Most people change their password to something they can remember easily. It's important not to share your password with anyone – for security reasons.
☐	Peter:	Yes, of course. You can check your balance, look at your account information, pay bills and do most of the other things you do now at the bank.
[11]	Peter:	You're very welcome. Please let me know if you need any other assistance.

LIVEWORKSHEETS