

## QUESTIONS 21–27

Read the article about a British Airways manager and then answer the questions.  
For questions 21–27, mark A, B or C on the answer sheet.

### WORKING FOR AN AIRLINE

Nicola Peet left school at eighteen, went to college and then worked at a local airport. After nine months, she went to work for Saudi Arabian Airlines and then she joined British Airways as an air hostess. Four years later, she got her present job as a manager.



This is what she told us about her job:

'My office is at Heathrow Airport, but I spend 60% of my time in the air. I teach air hostesses and help them with any problems. I also go to lots of meetings.

My hours are usually from 8 a.m. to 4 p.m. but sometimes I work from 1 p.m. to 9 p.m. At work, the first thing I do is check plane times on my computer and then I speak with some of the air hostesses.

Sometimes I go on long flights to check how the air hostesses are doing. That's my favourite part of the job, but I like office work, too. Travelling can be hard work. When I get back from a long journey, all I can do is eat something and then go to bed! I don't earn much money, but I'm happy with British Airways and want to stay there and continue to travel.'

**EXAMPLE****ANSWER**

0 Nicola's first job was

A at a college

B with Saudi Arabian Airlines

C at a local airport.

C

21 When Nicola first started working for British Airways, she was

A a manager.

B an air hostess.

C a pilot.

22 Nicola does most of her work

A in the office.

B in aeroplanes.

C in meetings.

23 Most days, Nicola starts work at

A 8 a.m.

B 1 p.m.

C 4 p.m.

24 At the beginning of each day, Nicola

A goes to a meeting.

B talks to air hostesses.

C works with her computer.

25 What does Nicola like best?

A flying

B working in the office

C helping people

26 The first thing Nicola does after a long journey is

A go to bed.

B have a meal.

C go to the office.

27 Nicola would like to

A stay in the same job.

B stop travelling.

C earn more money.