

Complete the requests at a hotel and then match them with the answers.

- 1) We'd like a _____ for three nights, please.
- 2) I'd like help with these _____.
- 3) Can I _____ your name, please?
- 4) Can you _____ a taxi, please?

- a) Certainly.
- b) Yes, of course. What time do you want it?
- c) Yes, of course. It's Nick Jones.
- d) That's no problem. I'll help you in a moment.