

Name :

Class :

# Offering Services

## XII

Rearrange the sentences on the right to create a good dialog on the left by dragging them and arrange them on the left !

*Tariklah kalimat di sebelah kanan dan urutkanlah di sebelah kiri !*

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

Guest : Give me two nights on 15th and 16th !

Guest : Ok, e-mail me the bill on loreto@gmail.com,  
I'll pay it

Guest : Correct, it is Loreto Lewis

Guest : Do you accept credit card ?

Guest : Fine, I'll take it

Guest : How much is it a night ?

Guest : Morning ! I want to reserve a double room

Guest : Next week

Guest : oh dear !

Guest : See you !

Receptionist : Good morning, Saraswati Hotel front  
office speaking, can I help you ?

Receptionist : How long are you going to stay ?

Receptionist : How would you like to pay Sir ?

Receptionist : I am deeply sorry, Sir, our double rooms  
are all booked next week.

Receptionist : It is Rp. 1.000.000 a night while our  
double room costs Rp. 850.000 a night.

Receptionist : Let me repeat your reservation, Sir!

You book a family room for two night on 15th  
to 16th December 2021. May I have your name, Sir ?

Receptionist : May I offer you our family room ?

The price is affordable and it has more  
facilities than double room

Receptionist : Sure, Sir

Receptionist : We are looking forward for your arrival  
on December 15th, Sir. Goodbye !

Receptionist : When would you like to stay, Sir ?