

Listen again and complete the extracts from the three conversations.

Conversation 1

- 1 Hello. I'm _____. I've got a problem.
- 2 _____ but your order hasn't come in yet. We'll _____ as soon as it arrives.
- 3 I'd like to _____ immediately and get _____ please.

Conversation 2

- 4 I'd _____ replace them, please.
- 5 I _____ we don't have any more of these plates at the moment.
- 6 _____ order another box for me, please?

Conversation 3

- 7 Sorry, I'm afraid _____.
- 8 I'm very sorry _____. I'll _____ to the kitchen and order your fish.
- 9 Please _____ bring me my bill for the first course.