

**Listen again and complete the extracts from the three conversations.**

### **Conversation 1**

- 1 Hello. I'm \_\_\_\_\_ I've got a problem.
- 2 \_\_\_\_\_ but your order hasn't come in yet. We'll \_\_\_\_\_ as soon as it arrives.
- 3 I'd like to \_\_\_\_\_ immediately and get \_\_\_\_\_ please.

### **Conversation 2**

- 4 I'd \_\_\_\_\_ replace them, please.
- 5 I \_\_\_\_\_ we don't have any more of these plates at the moment.
- 6 \_\_\_\_\_ order another box for me, please?

### **Conversation 3**

- 7 Sorry, I'm afraid \_\_\_\_\_.
- 8 I'm very sorry \_\_\_\_\_. I'll \_\_\_\_\_ to the kitchen and order your fish.
- 9 Please \_\_\_\_\_ bring me my bill for the first course.