English as Second Language

Name: _____ **Hospital:** _____

Part I: Ways to ask...

Direction: *Tell whether the following statements are asking information (YES) or not (NO).*

1. Could anyone tell me where the venue of the G5 English club orientation program is?
2. If you can spare some time for me and the rest of the team then I would like to share some idea about the new E-learning scheme.
3. I don't have any idea about the Clinical Midterm examination rules.
4. I am supposed to tell the paramedics that this kid had been drug with Tetrahydrozoline, few doses but for a long time.
5. Could you tell me more about your severe symptoms these past few days?

Direction: *Tick if the statements below is giving opinion or asking someone's opinion.*

6. What do you think about?
7. The way I see it.
8. Personally, I believe...
9. How do you feel about?
10. I'd say…

Direction: *Supply the missing words to complete the phrases for telephone calls below.*

11. May I _____ with John Smith? (speak / call)
12. He's not here. Would you like to leave a _____? (letter / message)
13. When he arrived, could you ask him to call me _____? (now / back)
14. One _____ please, hang on a second. (moment / hour)
15. I'm _____ your call about the new e-learning scheme that you proposed in the meeting. (receiving / returning)

Part II: Basic Grammar Recall (8 Parts of Speech)

Direction: *Identify what part of speech is being described in the following definitions.*

Choose your answer(s) from the box.

Nouns	Pronouns	Verbs	Adverbs	Adjectives
Prepositions		Conjunctions	Interjections	

_____ 16. They are names of place, person, animals, things and idea

_____ 17. They substitute for names of place, person, animals, things and idea

_____ 18. They are considered as word that shows action

_____ 19. They describe verb, adjective and another adverb

_____ 20. They describe noun and pronoun

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_____ **21.** They are used to show relationship of one word to another in a sentence

_____ **22.** They are used to connect words or group of words in a sentence

_____ **23.** They are used to express sudden emotion or feeling

_____ **24.** They are often called connectors

_____ **25.** Australia, Amber, Dr.Smith and Thailand are examples of this part of speech

Part III – Conversations at the Hospital

Direction: *Read the conversation below, analyze the given information and answer the questions.*

Medical Check Ups

Nurse: When was your last checkup Miss Smith?
Patient: I had one several years ago when I joined my company.
Nurse: What did they say?
Patient: They said I was fine.
Nurse: How old are you?
Patient: I am 28.
Nurse: I recommend that you have a complete check up.
Patient: What for?
Nurse: To make sure that you do not have any infections or other ailments.
Patient: Do you think it is necessary?
Nurse: Yes I do. Let me explain it to you. Regular checkups can save your life. Women should have a pap smear for cervical cancer and a mammogram for breast cancer.
Patient: I see. Should we do the tests now?
Nurse: Yes, you should. Since you are young, you should have a checkup every 2 years until you are 40, and then annually after that.
Patient: It seems to be so much trouble.
Nurse: You can do everything in less than an hour. We need a blood sample, chest x-ray, stool, urine tests and a routine physical examination. It is very quick, convenient and reasonably priced.
Patient: I appreciate you taking your time to talk to me. I am beginning to understand the importance of regular checkups.

26. When was the patient's last check up?

a. several years ago b. last year

27. What did the nurse recommend to the patient?

a. The nurse recommends having a complete medical checkup.

b. The nurse recommends having a complete dental checkup.

28. Why is it necessary to have complete medical checkup?

a. Regular medical checkup can put life at risk.

b. Regular medical checkup can save life.

29. What kind of checkup should be done with young people?

a. Young people should have checkup every 2 years until 40, then annually after that.

b. Young people should have checkup every 4 years until 40, then annually after that.

30. How long will it take for the medical checkup to be completed?

a. Everything will be done in an hour.

b. Everything will be done in less than an hour.

LIVEWORKSHEETS

Direction: *Complete the conversation by filling out the missing word; get the word(s) from the box.*

choose	turn	convenience	can	choices
parking	late	shops	early	pleasure

Talking to VISITORS & PATIENTS

Situation 1

(Giving directions)

Visitor: Excuse me. Where is the wash room?

Staff: Go straight to Auntie Anne's then **31.**_____ left you'll find the toilet Ma'am.

Situation 2

(Buying presents for the patient)

Visitor: Where can I buy some presents?

Staff: Sir, we have gift **32.**_____ in the lobby on the first floor and 7/11 **33.**_____ store at the 2nd floor of this building.

Situation 3

(Food court)

Visitor: Excuse me. Where's the food court?

Staff: Hello Ma'am, the food court is on the 4th floor near the **34.**_____ lot. We also have few restaurants that you can **35.**_____ from downstairs

Situation 4

(Cafeteria)

Visitor: Where can I buy some coffee?

Staff: You have the following **36.**_____ Ma'am; Starbucks at the 1st floor of Building B and The Humble Crumb, Grand Canyon or 7/11 at the 2nd floor of this building

Visitor: That's great! Thank you so much.

Staff: It's my **37.**_____ to help Ma'am.

Situation 5

(Visiting Patients)

Visitor: Can I visit my mother this evening?

Staff: Yes you can, but not too **38.**_____.

Visitor: What time is the best?

Staff: Before 9:00 pm Sir

Visitor: How about tomorrow morning?

Staff: Yes you **39.**_____, but not too **40.**_____.

Visitor: What time is the best?

Staff: After 8:00 in the morning Sir.

LIVEWORKSHEETS

Direction: *Read the conversation below, analyze the given information and answer the questions.*

An Emergency Call

Caller: Is this the emergency room?
Staff: Yes Ma'am it is. How may I help you?
Caller: It's my husband.
Staff: What happened to him?
Caller: I think he is having heart attack. He got up this morning with chest pain and he is breathing heavily.
Staff: Where's your location Ma'am?
Caller: We are at Shangri La Hotel.
Staff: I will send an ambulance immediately.
Caller: How long will it take?
Staff: 15 to 20 minutes, depending on traffic.
Caller: What should I do now?
Staff: What is your name Ma'am?
Caller: Jane Roberts.
Staff: What hotel room are you in Mrs. Roberts?
Caller: 1208
Staff: Mrs. Roberts, stay calm and tell your husband an ambulance is on the way. Can you tell the front desk that an ambulance is coming and for the hotel to help us going to your room when it arrives?
Caller: Yes and thank you, please hurry up.
Staff: The ambulance is already on the way Mrs. Roberts. Thank you

41-42. What happened to the caller's husband?

a. He is having heart attack.

b. He is having TBI (Traumatic Brain Injury).

43-44. How long will it take for the ambulance to arrive at the hotel?

a. 15 to 20 minutes

b. 50 minutes

45-46. What is the name of the caller?

a. Mr. Roberts

b. Mrs. Roberts

47-48. What happened to the patient when he got up this morning?

a. He got up this morning with chest pain and breathing heavily.

b. He hasn't been awakened since yesterday night.

49-50. What does the caller need to tell to the hotel front desk?

a. The driver is coming so assist them to their room.

b. The ambulance is coming so assist them to their room.

LIVEWORKSHEETS