

Unit 03

VERB TENSES

I. THEORY

● SIMPLE TENSES

1. Simple present: _____

2. Past simple: _____

3. Future simple: _____

Language development

Words	Meaning
Deal with	
Customers	
Commercial	
Proposal	
Constantly	

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There are approximately 20 lines visible. The paper appears to be a standard notebook page or a sheet of stationery. There is no handwriting or other markings on the page.

II. HOMEWORK

1. The error was.....two days ago.
A. discover
B. discovered
C. discovering
D. will discover
2. Before products are.....to retailers, make sure that they are adequately wrapped.
A. ship
B. shipped
C. ships
D. shipping
3. The accident.....on the Atrova street at the beginning of last week.
A. take place
B. was taken place
C. took place
D. had been taken
4. Please check sales figures before they.....to the accounting department.
A. submit
B. submitted

15. The manager did not.....the system yesterday.

- A. check
- B. checked
- C. to check
- D. checking



Exercise 2. Choose the correct answer.

We are certain that if every employee is.....(1).....to satisfying customer's needs, Fan Clothing will develop a fine reputation. To motivate staff members to improve service even more, each employee will be.....(2).....for monthly cash incentives.(3)..... A memo with details on this incentive will be distributed shortly.

1.

- A. diversified
- B. dedicated
- C. extended
- D. obtained

2.

- A. eligible
- B. capable
- C. responsible
- D. comparable

3.

- A. Only one entry per category may be submitted.
- B. Staff could receive up to \$500 as a bonus.
- C. The data will be gathered from customers.
- D. Last year, the company ranked second place.



Exercise 3. Match these verbs to below phrases to make collocations

1. announce	A. a meeting
2. participate	B. from taking photos
3. renovate	C. to call
4. recharge	D. a plan
5. refrain	E. batteries
6. hesitate	F. in a seminar
7. facilitate	G. language learning

8. cancel	H. a hotel
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Exercise 4. Choose the correct answer.

The Internet is now available on some of the largest planes of Bobkin Airlines. The service(1).....

1.

- | | |
|---------------|-------------|
| A. is allowed | C. allowing |
| B. to allow | D. allows |

passengers to connect to the Internet and utilize various web services, including e-mail. Sean Monk, the president of Bobkin, said in a press conference that passengers, especially those on business, ...(2)..... with its new service. He said it marks a first in the travel industry.

2.

- | | |
|-------------------|---------------|
| A. are satisfied | C. satisfied |
| B. are satisfying | D. satisfying |



Exercise 5. Choose the correct answer.

Dear Mr. Jones,

We are sorry to inform you that the large teddy bears at AllToys.com will be temporarily unavailable. The manufacturer that makes these toys has moved its(3).....and the items are not in production at this time.

3.

- | | |
|---------------------|---------------|
| A. qualities | C. facilities |
| B. responsibilities | D. categories |

We apologize for any(4).....this may cause you. We will let you know when they are

available.

4.

A. income

C. exception

B. inconvenience

D. incentive