

Activity 2:

Read the answers to the interview questions and choose the correct answer.

1. "Tell me about yourself."

- a. I was born in Somalia, on a stormy August night. I came to Canada as a refugee. I have three sons and two daughters. I love my family.
- b. My career has been guided by a continued interest in customer service. I worked for ABC organization and got two promotions there. I did a three-week course on customer services and earned a certificate of outstanding performance.

2. "Why did you leave your last position?"

- a. My boss was not a good person. He was very strict, and the workload was too much. I got into a fight with my co-worker.
- b. I have a passion for customer service, and I am looking for growth in this field. I think working for your company I will be able to excel and progress in this field.

3. "Where do you see yourself in five years?"

- a. I hope this role will advance me to a higher position, whether at a management or director level.
- b. I might move on to the customer service positions in the top company in Canada.

4. "Why do you want to work for this company?"

- a. You have a really cool office.
- b. I would like to work for a prestigious company like yours that has opportunities for advancement for me.

5. "Do you have any questions for me?"

- a. Nope, I'm good!
- b. Yes, actually I do have a few questions. When is the start date of this position? What kind of schedules are offered?