

You hear	You say
Can I help you, sir?	Yes. Do you have these in an eight?
Just a ¹ _____. I'll go and check.	
Here you are, these are an eight. Do you want to ² _____ them on?	No, thanks. I'm sure they'll be fine. How much are they?
They're \$83.94.	Oh, it says \$72.99.
Yes, but there's an added sales tax of ³ _____ %.	Oh, OK. Do you take Mastercard?
Sure.	
Can I help you?	Yes, I bought these about half an hour ago.
Yes, I remember. Is there a ⁴ _____?	Yes, I'm afraid they're too small.
What ⁵ _____ are they?	They're an eight. But I take a UK eight.
Oh right. Yes, a UK eight is a US nine.	Do you have a pair?
I'll go and check. Just a minute.	
I'm ⁶ _____, but we don't have these in a nine. But we do have these and they're the ⁷ _____ price. Or you can have a refund.	Erm...I'll take this pair then, please.
No problem. Do you have the ⁸ _____?	Yes, here you are.
Brilliant.	