

Practical task

Units 6-8

Listening

Choose the correct option

- 1 Can you a seat? And we'll serve you with a drink.
- 2 We'll call when we're ready to
- 3 Could you have your and accommodation ready?
- 4 for patience.
- 5 Could you just check the are correct on this printout?
- 6 Great. Just , please.
- 7 OK. So, your key card.
- 8 Your 251 – on floor.
- 9 The porter will to your room.

Drag and drop

- isn't ready
- 've asked
- not far
- you like
- for your room
- pre-book
- 've reserved
- sent
- weeks ago
- confirmation

- 1 I'm afraid your room for you yet ...
- 2 ... in reception. Would tea or coffee?
- 3 I a room for you at our partner hotel ...
- 4 We booked our room several
- 5 ... straightaway and I for complimentary wine and fruit, sir.
- 6 Well, you an email last week.
- 7 ... a taxi for you. It's from here.
- 8 Did you parking?

Multiple choice

1. Could you give _____ your passports, please?
2. Collect _____ from reception.
3. Enjoy your stay with _____.
4. You _____ an email confirmation last week.
5. We _____ on the plane.
6. Did you _____ parking? No, I _____
7. The hotel _____ a fitness centre.
8. We _____ a big wedding party at the hotel yesterday.
9. They _____ any ground floors room.
10. This is a very _____ room.
11. The room feels _____.
12. The bar was _____ and the service was very _____.
13. Are you putting it into the slot _____.
14. Shuttle buses run _____ in high season.