

## Practical task

### Units 6-8

#### Listening

Choose the correct option

- 1 Can you ..... a seat? And we'll serve you with a ..... drink.
- 2 We'll call ..... when we're ready to .....  
.....
- 3 Could you have your ..... and accommodation ..... ready?
- 4 ..... for ..... patience.
- 5 Could you just check the .....  
are correct on this printout?
- 6 Great. Just ..... , please.
- 7 OK. So, ..... your key card.
- 8 Your ..... 251 – on ..... floor.
- 9 The porter will ..... to your room.

Drag and drop

- isn't ready
- you like
- 've reserved
- weeks ago
- 've asked
- for your room
- sent
- confirmation
- not far
- pre-book

- 1 I'm afraid your room ..... for you yet ...
- 2 ... in reception. Would ..... tea or coffee?
- 3 I ..... a room for you at our partner hotel ...
- 4 We booked our room several .....
- 5 ... straightaway and I ..... for  
complimentary wine and fruit ....., sir.
- 6 Well, you ..... an email ..... last  
week.
- 7 ... a taxi for you. It's ..... from here.
- 8 Did you ..... parking?

Multiple choice

1. Could you give \_\_\_\_\_ your passports, please?
2. Collect \_\_\_\_\_ from reception.
3. Enjoy your stay with \_\_\_\_\_.
4. You \_\_\_\_\_ an email confirmation last week.
5. We \_\_\_\_\_ on the plane.
6. Did you \_\_\_\_\_ parking? No, I \_\_\_\_\_
7. The hotel \_\_\_\_\_ a fitness centre.
8. We \_\_\_\_\_ a big wedding party at the hotel yesterday.
9. They \_\_\_\_\_ any ground floors room.
10. This is a very \_\_\_\_\_ room.
11. The room feels \_\_\_\_\_.
12. The bar was \_\_\_\_\_ and the service was very \_\_\_\_\_.
13. Are you putting it into the slot \_\_\_\_\_.
14. Shuttle buses run \_\_\_\_\_ in high season.