Practical task

Units 6-8

Listening

Choose the correct option

1 Can you ..... a seat? And we'll serve you with a ..... drink.

2 We'll call ..... when we're ready to ..... .

3 Could you have your ..... and accommodation ..... ready?

4 ..... for ..... patience.

5 Could you just check the ..... are correct on this printout?

6 Great. Just ..... , please.

7 OK. So, ... your key card.

8 Your ..... 251 – on ..... floor.

9 The porter will ..... to your room.

Drag and drop

LIVEWORKSHEETS

- isn't ready
- ´ve asked
- not far
- you like
- for your room
- pre-book
- ´ve reserved
- sent
- weeks ago
- confirmation

1 I'm afraid your room ..... for you yet ...
2 ... in reception. Would ..... tea or coffee?
3 I ..... a room for you at our partner hotel ...
4 We booked our room several ..... .
5 ... straightaway and I ..... for complimentary wine and fruit ....., sir.
6 Well, you ..... an email ....., last week.
7 ... a taxi for you. It's ....., from here.
8 Did you ..... parking?

Multiple choice

LIVEWORKSHEETS

1. Could you give_____your passports, please?

2. Collect _____from reception.

3. Enjoy your stay with _____.

4. You _____an email confirmation last week.

5. We _____on the plane.

6. Did you _____ parking? No, I _____

7. The hotel_____ a fitness centre.

8. We _____ a big wedding party at the hotel yesterday.

9. They _____ any ground floors room.

10. This is a very _____room.

11. The room feels_____.

12. The bar was _____ and the service was very _____.

13. Are you putting it into the slot _____.

14. Shuttle buses run _____in high season.

LIVEWORKSHEETS