

Drag and drop the word that fits in the dialogue. Listen to the audio.

tonight leave room shame you usually except Excuse have guided open 'm What check-in hair when know from Where How

At the hotel

Miss Shannon: 1) _____ me?

Receptionist: Yes, can I help you?

MS: Yes. I have a reservation for 2) _____.

R: And your name?

MS: Shannon

R: Ah, yes. Miss Shannon. A single for two nights.

MS: That's right.

R: I 3) _____ sorry. Your 4) _____ isn't ready.

MS: That's a 5) _____ . Am I early? What time is 6) _____ ?

R: 2 pm 7) _____. Your room is almost ready. Please, 8) _____ a seat.

MS: Thank you. I have one question.

R: Yes?

MS: 9) _____ does the gym 10) _____ ?

R: It opens from 6 am to 10 pm, 11) _____ lunchtime. It closes 12) _____ twelve to one.

MS: Oh, just one more question. 13) _____ time is breakfast?

R: From half past six to nine o' clock.

MS: And 14) _____ is it?

R: Breakfast is in the restaurant.

MS: Right. Thank you. The restaurant...?

R: Over there.

MS: Right. Oh, I have one more question.

R: Sure

MS: Do 15) _____ have a 16) _____ salon in the hotel?

R: Yes, it opens every day except today, Monday.

MS: I want to go on a 17) _____ tour of the old town. Do you 18) _____ a good one?

R: Ah, yes. We do a tour from the hotel.

MS: Great! When does the tour 19) _____ ?

R: It leaves at 9 am and at 3 pm

MS: 20) _____ much does it cost?

R: It cost 15 dollars.

MS: Right. Thank you.

References:

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American Speakout Starter Active Teach. (2017). 1st published [Audio]. México: Pearson Educación de México S.A. de C.V.