

Part 4 Review Test

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* Nghe kỹ bài nói và trả lời câu hỏi.

1. What does the company offer?

- (A) Help with online registration
- (B) Directory assistance
- (C) Financial advice
- (D) Security service

2. What must callers do to speak to staff?

- (A) Follow instructions
- (B) Make an appointment
- (C) Visit a downtown office
- (D) Call during working hours

3. What number should callers press to leave a message?

- (A) 3
- (B) 5
- (C) 6
- (D) 8

4. Who most likely is Sandra Ross?

- (A) A popular author
- (B) A professional cook
- (C) An office manager
- (D) A store owner

5. What is implied about the dessert?

- (A) It is a new item.
- (B) The flavor is unusual.
- (C) Many people like it.
- (D) It takes a long time to make.

6. What can listeners receive?

- (A) Samples of the dishes
- (B) Special offers on kitchenware
- (C) An invitation to the next show
- (D) A free booklet of recipes

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7. Who most likely are the listeners?

- (A) Visitors at an exhibit
- (B) Guests at a restaurant
- (C) New workers at an orientation
- (D) Participants at a conference

8. What must listeners do to buy food at the cafeteria?

- (A) Pay cash
- (B) Fill out a form
- (C) Purchase coupons
- (D) Contact staff

9. What does the speaker invite listeners to do?

- (A) Help out at the counter
- (B) Explore the facility
- (C) Give suggestions for the menu
- (D) Ask questions

10. Who most likely is the speaker?

- (A) A real estate agent
- (B) A gardener
- (C) A tour guide
- (D) An investor

11. How old are the carved doors mentioned in the talk?

- (A) 30 years
- (B) 75 years
- (C) 100 years
- (D) 150 years

12. What will happen next?

- (A) A different speaker will talk.
- (B) The group will explore an area.
- (C) The speaker will make an announcement.
- (D) A tram will arrive to pick up the people.

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13. How does the speaker try to convince listeners?

- (A) By having users endorse products
- (B) By emphasizing high quality
- (C) By promising free gifts
- (D) By offering customized service

14. What does 'Kitchen Mate' claim about its products?

- (A) They are made of recycled material.
- (B) They come in standard sizes.
- (C) They are available in a range of designs.
- (D) They can be exchanged any time.

15. What must buyers do to receive a discount?

- (A) Call a number
- (B) Visit a company outlet
- (C) Respond to a questionnaire
- (D) Make an online purchase

16. What is being announced?

- (A) A list of programs
- (B) Details of a contest
- (C) A weather warning
- (D) Events in the city

17. What is expected to happen soon?

- (A) A storm will move inland.
- (B) A beach resort will open.
- (C) New shows will be broadcast.
- (D) The station will give more interviews.

18. What are listeners asked to do?

- (A) Remain in their houses
- (B) Call the weather department
- (C) Pass on a message to friends
- (D) Visit the police station

19. Why is Marsha calling John?

- (A) To place an order
- (B) To confirm a schedule
- (C) To pass on information
- (D) To request quick service

20. What does the caller want to do today?

- (A) Meet a client
- (B) Replace old equipment
- (C) Make a delivery
- (D) Contact her assistant

21. What will John probably do?

- (A) Call back
- (B) Direct a maintenance crew
- (C) Wait for instructions
- (D) Leave the office immediately

22. Who most likely are the listeners?

- (A) Security guards at a company
- (B) Meeting participants
- (C) Workers preparing for an event
- (D) Visitors at an exhibition

23. What problem is mentioned by the speaker?

- (A) He needs more assistants.
- (B) There is little time to complete a job.
- (C) New furniture has not arrived.
- (D) Decorations are missing.

24. What will happen at 7 p.m.?

- (A) A show will begin.
- (B) The listeners will finish a task.
- (C) Guests will arrive.
- (D) Food will be served.

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25. Where most likely does the speaker work?

- (A) At a food store
- (B) At a restaurant
- (C) At a factory
- (D) At a delivery service

26. What is said about the main dishes?

- (A) They are available all week.
- (B) They have been newly introduced.
- (C) They will be served with sauce.
- (D) They are in great demand.

27. What will the speaker do next?

- (A) Take an order
- (B) Serve a free beverage
- (C) Accept a payment
- (D) Speak with the chef

28. What is being announced?

- (A) A record sales figure
- (B) An increase in production
- (C) An award given to the company
- (D) A new quality policy

29. Who is the speaker?

- (A) A Customer Relations manager
- (B) A consultant
- (C) A Sales manager
- (D) A company vice-president

30. What are listeners invited to do?

- (A) Wait for an announcement
- (B) Join a celebration
- (C) Suggest improvements
- (D) Design a campaign