Unit 5, lesson 1: Take care of an emergency

I. Listen to the conversation and fill in the gaps with the words from the box.

spoke to, pushed, pressed, got in, get you out,

Sofia: Hello?

Guest: Hello. Hello!!

Sofia: Hello, this is the hotel manager. Is everyone OK in there?

Guest: I'm in here by myself. The elevator doors won't open.

Sofia: Yes, we know. I called maintenance, and they'll be there soon.

Guest: Please, hurry! I'm afraid.

Sofia: Don't worry. We'll _____ in just a few minutes.

Guest: Thank you.

Sofia: I am sorry. Are you OK?

Guest: Yes, I guess so.

Sofia: What happened?

Guest: I _____the elevator and _____the button for the ground floor. The doors closed, but the elevator never moved.

Sofia: Again, I am so sorry.

Guest: Then I _____the open door button, but nothing happened. Finally I pushed the emergency button and _____ you on the phone.

Sofia: I'm so glad you're OK. Can I do anything for you?

Guest: No, I'll be fine. I just need to get some air.

II. Unscramble the sentences.

1. there? / OK / Is / in / everyone _____

2. myself. / I / by / in / here / 'm _____

3. doors / open. / elevator / The / won't _____

4. there / They / soon. / be / 'll _____

5. out. / get / 'll / you /We _____

LIVEWORKSHEETS