

## Unit 5, lesson 1: Take care of an emergency

I. Listen to the conversation and fill in the gaps with the words from the box.

spoke to, pushed, pressed, got in, get you out,

- Sofia: Hello?
- Guest: Hello. Hello!!
- Sofia: Hello, this is the hotel manager. Is everyone OK in there?
- Guest: I'm in here by myself. The elevator doors won't open.
- Sofia: Yes, we know. I called maintenance, and they'll be there soon.
- Guest: Please, hurry! I'm afraid.
- Sofia: Don't worry. We'll \_\_\_\_\_ in just a few minutes.
- Guest: Thank you.
- Sofia: I am sorry. Are you OK?
- Guest: Yes, I guess so.
- Sofia: What happened?
- Guest: I \_\_\_\_\_ the elevator and \_\_\_\_\_ the button for the ground floor. The doors closed, but the elevator never moved.
- Sofia: Again, I am so sorry.
- Guest: Then I \_\_\_\_\_ the open door button, but nothing happened. Finally I pushed the emergency button and \_\_\_\_\_ you on the phone.
- Sofia: I'm so glad you're OK. Can I do anything for you?
- Guest: No, I'll be fine. I just need to get some air.

II. Unscramble the sentences.

1. there? / OK / Is / in / everyone \_\_\_\_\_
2. myself. / I / by / in / here / 'm \_\_\_\_\_
3. doors / open. / elevator / The / won't \_\_\_\_\_
4. there / They / soon. / be / 'll \_\_\_\_\_
5. out. / get / 'll / you / We \_\_\_\_\_