

LISTENING ACTIVITIES



Who uses these expressions, the customer or the shop assistant?

1. There are some problems with it.
2. I'm sorry to hear that.
3. Can I see your receipt?
4. Would you like your money back?
5. Could we have another one?
6. We'll check it.



Listen and complete the notes.

Sale! Books, CDs and DVDs

Day: (1) _____

Objective: To raise (2) _____ for local charities.

Time: (3) _____

Place: (4) _____

Volunteers required to (5) _____ and also to make posters.

Bring in posters on (6) _____.



Listen and complete the information.

SUMMER SALE

Merton Sports Shop, 135 (1) _____ Street.

Hundreds of great offers! Sale must end on (2) _____.

(3) _____ and T-shirts are half-price.

We have even got trainers for under (4) _____ euros.

Only 50 pairs, so hurry!

Late opening until (5) _____ on Thursdays.

Free raffle tickets for all customers. First prize is a (6) _____.

