Dear Sir,

My wife and I took an Ocean holiday with you last month, which was a _____
I am therefore writing to ask for _____.

Firstly, the food was _____. In fact, my wife fell ill the day after we set off. We believe this was because of the breakfast she had eaten on board _____ that day. Her health got _____ during the trip but the ship's doctor was very _____. I was quite _____ and this ruined the trip for me.

Secondly, our cabin was in an extremely noisy part of the ship, as it was _____ the disco. As my wife lay sick in bed, she was _____ more than once by drunken dancers who _____ our cabin was the nearest toilet. In the end, my wife locked the door. This _____ that I could not get into my own cabin late one evening and had to _____ the night in the bar.

Last but not least, your brochure promised "excellent sailing _____'. However, for three days, there was a heavy storm and the ship rolled badly. My wife was scared _____ and even I found it unpleasant.

I demand a full _____ of the cost of the trip at your earliest convenience.

Yours faithfully,
K. Grumpington-Smythe
(Admiral)

compensation	earlier	opposite
conditions	stiff	refund
disaster	surprised	spend
dreadful	meant	thought
unhelpful	worried	worse

LIVEWORKSHEETS