

Dear Sir,

My wife and I took an Ocean holiday with you last month, which was a
I am therefore writing to ask for .

Firstly, the food was . In fact, my wife fell ill the day after we set off.
We believe this was because of the breakfast she had eaten on
board that day. Her health got during the trip but
the ship's doctor was very . I was quite and this
ruined the trip for me.

Secondly, our cabin was in an extremely noisy part of the ship, as it was
the disco. As my wife lay sick in bed, she was more than once by
drunken dancers who . our cabin was the nearest toilet. In the end, my
wife locked the door. This that I could not get into my own cabin late one
evening and had to the night in the bar.

Last but not least, your brochure promised "excellent sailing . ". However,
for three days, there was a heavy storm and the ship rolled badly. My wife was scared
and even I found it unpleasant.

I demand a full . of the cost of the trip at your earliest convenience.

Yours faithfully,

K. Grumpington-Smythe
(Admiral)

compensation	earlier	opposite
conditions	stiff	refund
disaster	surprised	spend
dreadful	meant	thought
unhelpful	worried	worse

 **LIVEWORKSHEETS**