

1 Listen to the audio and complete the dialog with a word or a phrase

A Good morning. I need some information about your hotel.

B Yes, of course.

A My flight arrives at [ ] on Friday. What's the best way to get from the [ ] to the hotel?

B The bus is the best way to get here. [ ] two buses: the 98 and the 99. The 99 goes every [ ] minutes. [ ] a bus stop on London Road, near the airport.

A Thanks. Is the hotel [ ] the city centre? Is it OK to walk?

B Yes, the hotel is in the city centre. It's a five- minute walk from the [ ].

A Oh, good. Uhm, [ ] Wifi in the hotel?

B There is free Wifi in reception, but not in the rooms.

A Oh. And is there a [ ] in the hotel?

B There's a small restaurant where we serve breakfast.

Breakfast is between seven o'clock and [ ] o'clock.

A That's OK. [ ] is check-in and checkout from the hotel?

B Check-in is [ ] 2 p.m. and checkout is [ ]

11 a.m.

A Great! Thank you very much.

B You're welcome.

2 Look at the illustration. Write questions and answers.



1 bed \_\_\_\_\_

2 towels \_\_\_\_\_

3 TV \_\_\_\_\_

4 newspapers \_\_\_\_\_

5 bath \_\_\_\_\_

6 fridge \_\_\_\_\_

7 refreshments \_\_\_\_\_

8 phone \_\_\_\_\_