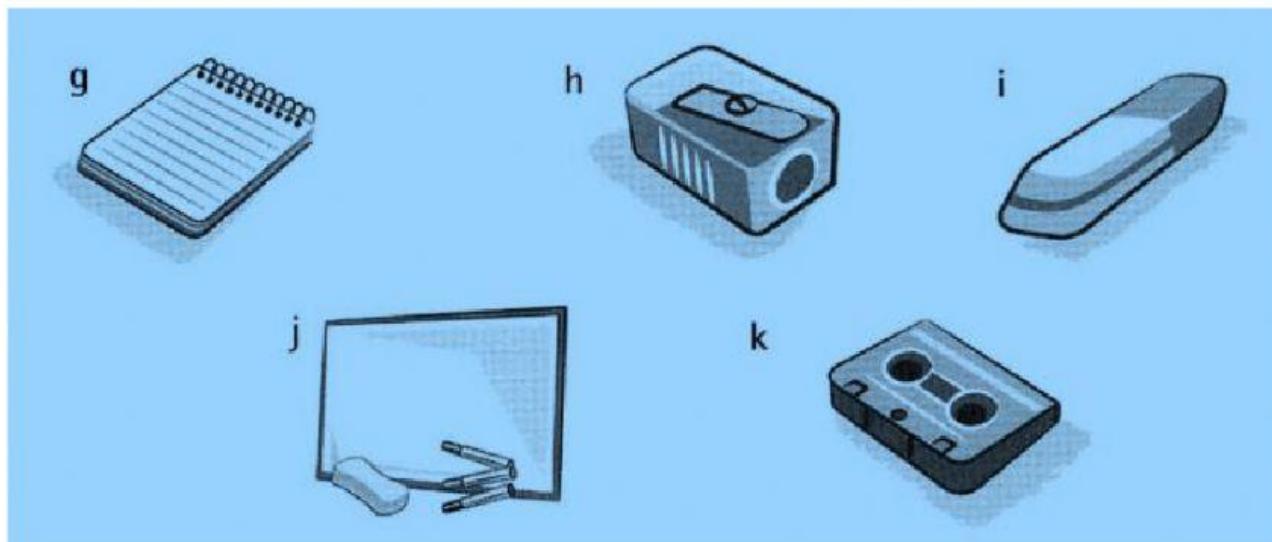
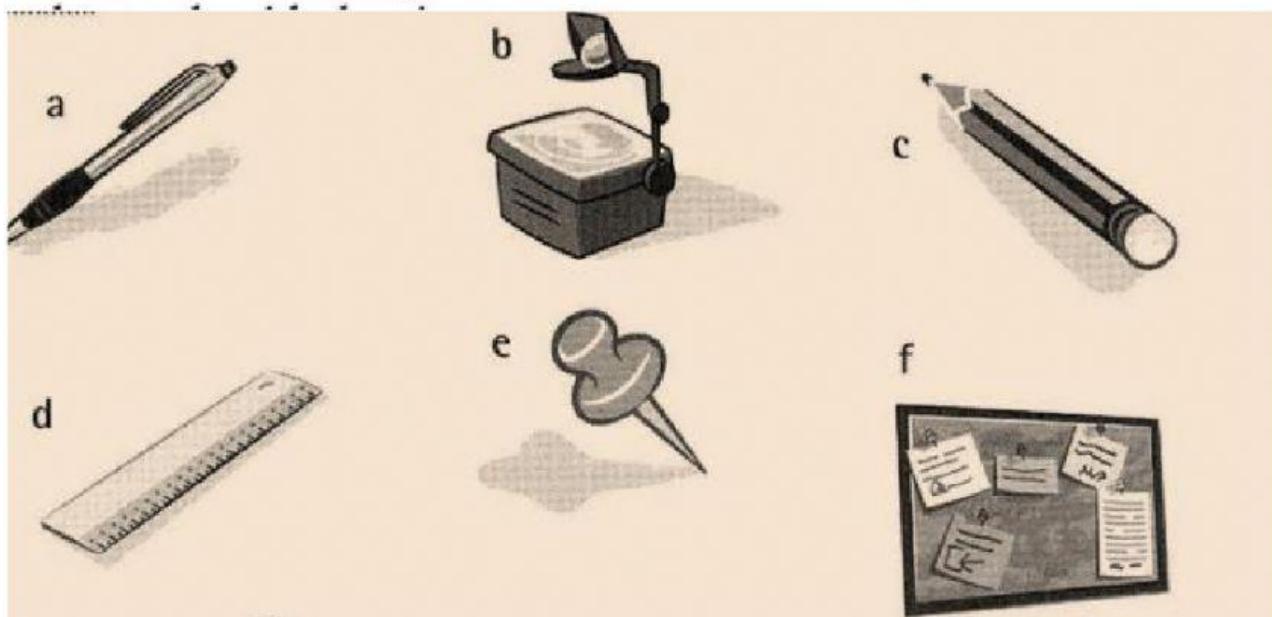




What are these things called?





Name these things.

Example:  TV

1  .....

2  .....

3  .....

4  .....

5  .....



Choose a verb from the box to complete these sentences.

Example: Could I ..... exchange ..... some money, please?

book order change check check out exchange fill in get have have sign

1 I ..... a reservation for a double room for tonight.

2 Please could you ..... this form?

3 Please ..... your name at the bottom of the form.

4 ..... your bill carefully before you pay it.

5 Could I ..... breakfast in my room, please?

6 To ..... an outside line, you should dial 0.

7 I'd like to ..... room service, please.

8 I would like to ..... a room for next weekend, please.

9 Could I ..... some dollars into euros, please?

10 We're ready to leave, so we'd like to ..... now.



Answer these questions about staying in a hotel.

Example: What do you call the evening meal? ..... **dinner** .....

- 1 What do you have to pay before you leave the hotel?
- 2 What do you probably need if your room is on the ninth floor?
- 3 What do you need to open your door?
- 4 What do you call a room for one person?
- 5 What do you call a room for two people?
- 6 If you phone Britain from another country, you must always dial 44 before the telephone number. What is the number 44 called?
- 7 What do you ask for if you want to wake up early in the morning?
- 8 Complete this sentence: 'I have a ..... for a double room.' (The sentence means 'I have booked a double room.')
- 9 Where do you go when you first arrive at a hotel?
- 10 What do you ask for if you want to eat in your room?

Fill the gaps.

- 1 At lunchtime I usually don't have a big meal; I just have a ..... , for example a sandwich or some fruit.
- 2 If you order steak in a restaurant you can usually say if you want it ..... , ..... or well-..... .
- 3 You don't have to have alcohol in a pub. They also have ..... drinks like lemonade or coke.
- 4 If you want wine with your meal, you can ask the waiter for the wine .....
- 5 The restaurant has a tourist menu for only €20. You can choose from a list of ..... , main courses and ..... . You can even have a ..... meal if you don't eat meat.
- 6 WAITER: Are you ready to ..... , madam?  
CUSTOMER: Yes. I'll have tomato salad to start, then the fish, please.