

Questions 1–6

Complete the notes below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

Customer's name: Igor Petrov

Length of holiday: 1

Will pay up to £ 2

Told him about 3 for advance payments

Needs quote for 4 during holiday

Requires 5 on plane

Must check if he needs a 6

Questions 7–10

Complete the table below.

Write **ONE OR TWO WORDS** for each answer.

Eco-holidays

	type of holiday	accommodation	advantage
Dumbarton Tablelands	watching animals	house in a <u>7</u>	close to nature
Bago Nature Reserve	live with a <u>8</u>	village house	learn about way of life
San Luis Island	working in a <u>9</u>	hostel	holiday location without <u>10</u>