

Complete Landlord Conversations

Part A: Select the correct word to fill in the blanks in the conversation below

Tenant: "Hello, my name is
[redacted] and I live in
Building B in [redacted]"



Landlord: "Hello Ms. Jones,
how can I help you today?"

Tenant: "My [redacted] faucet is [redacted]. This has
been a problem for 4 days. Please [redacted] you send a
[redacted] to fix it this week?"

Landlord: "When are you available?"

Tenant: "I am available between [redacted] on
[redacted] – My phone number is [redacted]"

Landlord: "Okay – I will send a plumber at 11am on
Wednesday to fix it."

Tenant: "That great! [redacted]"

Part B: Drag and drop the parts of the conversation into the correct order

Tenant:

Landlord: "Hello - How can I help you today Mr. Smith?"

Tenant:

Landlord: "When are you available?"

Tenant:

Landlord: "Okay – I will send a locksmith this morning."

Tenant:

Hello, my name is John Smith. My phone number is 519-979-1234

This is a problem because this is not safe. I live in apartment 293.

I am available at 8am today. My front door lock is broken.

Please, could you send a locksmith to fix it. Thank you so much!

