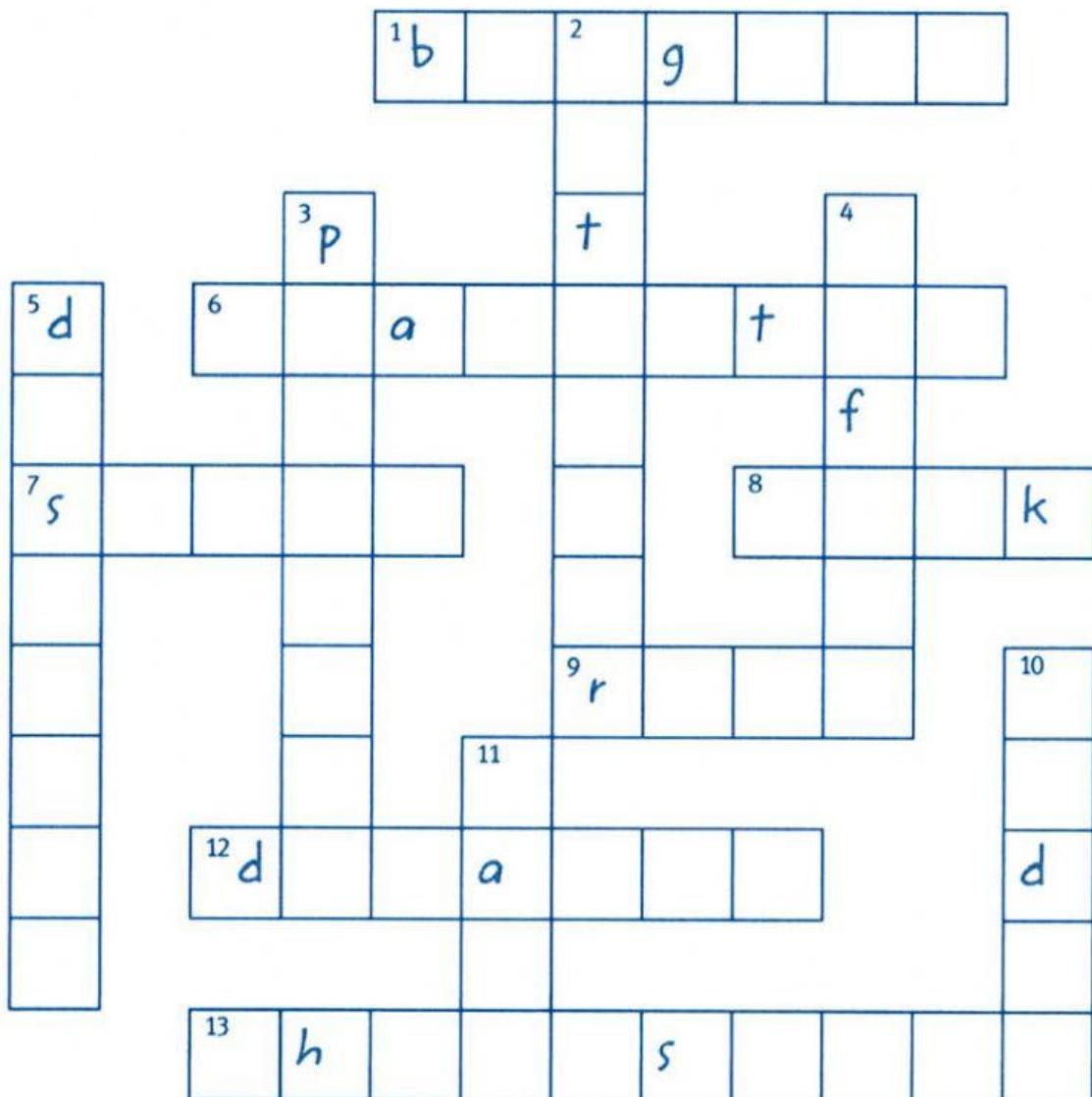


HOMEWORK SET 8(LW8)

UNIT 3



Use the clues to complete the crossword puzzle.

Across

- 1 A is something you buy cheaply or for less than the usual price. (7)
- 6 A money-back is a promise to return the money paid for a product or service if the customer is not satisfied. (9)
- 7 If the goods you require are out of , they are not available. (5)
- 8 If you buy goods in , you buy large amounts of them. (4)
- 9 Always the small print before you sign a sales contract. (4)
- 12 Your credit card are the name, number and expiry date on your credit card. (7)
- 13 A is a person or company that sells goods in large quantities to businesses. (10)

Down

- 2 A is a company or a person that sells goods to members of the public. (8)
- 3 is a formal word meaning *buy*. (8)
- 4 To means to give someone their money back (e.g. because they are not satisfied with what they have bought). (6)
- 5 To means to send goods to a place. (8)
- 10 An is a request by a customer for goods or services. (5)
- 11 A is a large area where there are lots of shops, usually a covered area where cars cannot go. (4)