



### 3 LISTENING

a  3.41 Put events a–g in the order you think they will happen. Watch or listen to Part 2 and check.


- a  Emma asks Max about his meeting with Sara.
- b  Emma shows Max a house on a website.
- c  Emma tries to boost Max's confidence.
- d  Emma tells Max off.
- e   Max calms down.
- f  Max decides to make a phone call.
- g   Max loses his temper.

### 4 USEFUL LANGUAGE

#### Apologising and admitting fault

a  Look at picture h. Which part of the phrase is apologetic and which part admits fault?



b  3.42 Complete the expressions from below with the words in the box. Listen and check.

line tactful guess inexcusable came right

- 1 It was \_\_\_\_\_ of me ...
- 2 I was out of \_\_\_\_\_ / order.
- 3 I'm sorry – that wasn't very \_\_\_\_\_ of me ...
- 4 I don't know what \_\_\_\_\_ over me.
- 5 I had no \_\_\_\_\_ to take it out on you ...
- 6 I \_\_\_\_\_ I overreacted ...