


## STEP 02 Thực hành

# 01 Nghe đoạn đối thoại có một câu hỏi

 MP3 FILE 086 Đọc câu hỏi và các đáp án, sau đó nghe phần ghi âm và chọn đáp án đúng.

**01 What do the speakers think of the new logo?**

- (A) It was easy to make.
- (B) The company should not use it.
- (C) The colors are nice.
- (D) It has too many colors.

**02 How will the man send the report?**

- (A) By fax
- (B) By mail
- (C) By hand
- (D) By email

**03 What are they discussing?**

- (A) A car
- (B) A copier
- (C) A telephone
- (D) A notebook

**04 How will the man send the package?**

- (A) By regular mail
- (B) By Intership Service
- (C) By air mail
- (D) By Goldsmith Shipping


**05 Who are the speakers?**

- (A) Suppliers
- (B) Builders
- (C) Receptionists
- (D) Deliverers

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**STEP 02** Thực hành

**02** Nghe đoạn đối thoại có hai câu hỏi

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**01-02**

**01 Who is the woman?**

- (A) A customer
- (B) A salesperson
- (C) A repairperson
- (D) A chef

**02 What will happen next?**

- (A) The woman will return the microwave.
- (B) The man will give the woman a refund.
- (C) The microwave will be inspected.
- (D) The store manager will speak with the woman.

**03-04**

**03 What does the woman want the man to do?**

- (A) Clean a desk
- (B) Have lunch with her
- (C) Read an article
- (D) Copy fifteen pages

**04 Where will the man put the article?**

- (A) In a desk drawer
- (B) In a folder
- (C) On the bottom shelf
- (D) Next to the bookcase

**05-06**

**05 What is Douglas doing?**


- (A) Using the copy machine
- (B) Fixing the printer
- (C) Editing the documents
- (D) Calling the printing company

**06 How does the man suggest solving the problem?**

- (A) By finding a new supply company
- (B) By printing in black and white
- (C) By purchasing a new machine
- (D) By hiring more office staff

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## 03 Làm quen với bài thi nghe ở Part 3

 MP3 FILE 088 Đọc câu hỏi và các đáp án, sau đó nghe phần ghi âm và chọn đáp án đúng.  
Mỗi đoạn đối thoại có ba câu hỏi.

### 01-03

- 01** Why are the speakers excited?  
(A) They will get overtime pay.  
(B) Their company is moving to New York.  
(C) Their coworker got promoted.  
(D) Their coworker won a new contract.
- 02** Why did Ms. Wen work late?  
(A) To complete a proposal  
(B) To help an employee  
(C) To earn a promotion  
(D) To review a contract
- 03** What will the speakers do later?  
(A) Plan a celebration  
(B) Work overtime  
(C) Go to see Ms. Wen  
(D) Have an afternoon meeting

### 04-06

- 04** What job is being discussed?  
(A) Preparing a presentation  
(B) Reviewing a report  
(C) Writing a book  
(D) Planning a meeting
- 05** Who edited chapter 3 first?  
(A) Raul  
(B) Heidi  
(C) Ms. Bellamy  
(D) Mr. Watts
- 06** When should the report be finished?  
(A) This morning  
(B) Tomorrow afternoon  
(C) This Thursday  
(D) Next week

**07-09**

- 07** What is the woman's problem?
- (A) There is a problem with her computer's software.
  - (B) She has lost an important computer file.
  - (C) Her office computer model is defective.
  - (D) The Internet connection keeps breaking down.
- 08** How many times has the problem occurred this month?
- (A) 1
  - (B) 2
  - (C) 3
  - (D) 4
- 09** Why is the man planning to call the manufacturer?
- (A) To find out what is causing the problem
  - (B) To demand that the equipment be replaced
  - (C) To ask for a refund for the computer
  - (D) To inquire about the model specifications

**10-12**

- 10** What are the speakers discussing?
- (A) A problem with the company's printer
  - (B) Some newly produced marketing materials
  - (C) The design of the new office
  - (D) Errors on the company's website
- 11** Why is the man concerned?
- (A) He does not like the marketing concept.
  - (B) He has not seen the new brochure samples.
  - (C) He forgot to edit the promotional content.
  - (D) He found mistakes in the brochure copy.
- 12** What will the man most likely do next?
- (A) Notify his boss about the problem
  - (B) Take a look at the samples
  - (C) Manage the printing process
  - (D) Recall all the brochures

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