

Shopping

VOCABULARY BANK

1 IN A SHOP OR STORE

a Match the words and photos.

- basket
- 1 changing room
- (self-service) checkout
- customer
- receipt
- shelves /ʃelvz/ (singular shelf)
- shop assistant
- shopping bag
- the sales
- till
- trolley /ˈtrɒli/

b 4.12 Listen and check.

c Match the sentences.

- 1 Can I help you?
- 2 What size are you?
- 3 Can I try on this shirt?
- 4 This shirt doesn't fit me.
- 5 That jacket really suits you!
- 6 I'm going to take these trousers back.

- a Yes, the changing rooms are over there.
- b It's too big for me.
- c You always look good in red.
- d I'm just looking, thank you.
- e I'm a medium.
- f They're too short.

d 4.13 Listen and check.

2 ONLINE

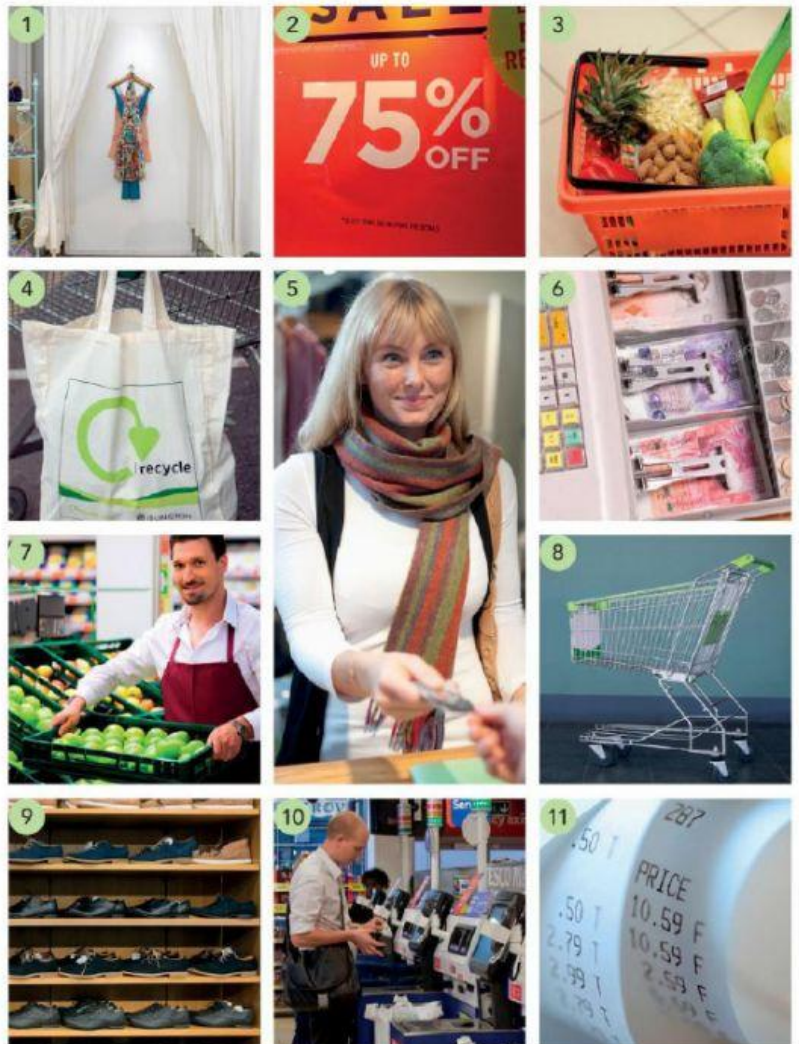
a Read the text about shopping online. Then complete the phrases with words from the list.

- account /əˈkaʊnt/ auction /ˈɔːkʃn/
 basket /ˈbɑːskɪt/ checkout /ˈtʃekɑʊt/
 debit /ˈdeɪbɪt/ delivery /dɪˈlɪvəri/
 item /ˈaɪtəm/ next-day /ˈnekst deɪ/
 payment /ˈpeɪmənt/ website /ˈwebsaɪt/

b 4.14 Listen and check.

ACTIVATION Talk to a partner. Do you prefer buying things in 'real' shops or online? Why?

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Go

All major chain stores and many other shops sell online, and a lot of people prefer ¹going to their website than the actual shop. The first time you use a site, you usually have to ²create an _____ where you give your personal details. Then you choose what you want to buy, and ³click on each _____. Everything you buy goes ⁴in your _____, usually at the top right of the page. When you are ready to pay you click on ⁵proceed to _____. You then have to give the ⁶_____ address where you want them to send your things. You can usually pay extra for ⁷_____ delivery – standard delivery is sometimes free. Then you choose how you want to pay, for example ⁸with a credit or _____ card or with PayPal, and ⁹give your _____ details, for example your credit card number and expiry date. Finally you confirm your payment and receive a reference number and a confirmation email. And then you wait! Many people also buy and sell things online at ¹⁰_____ sites like eBay.