

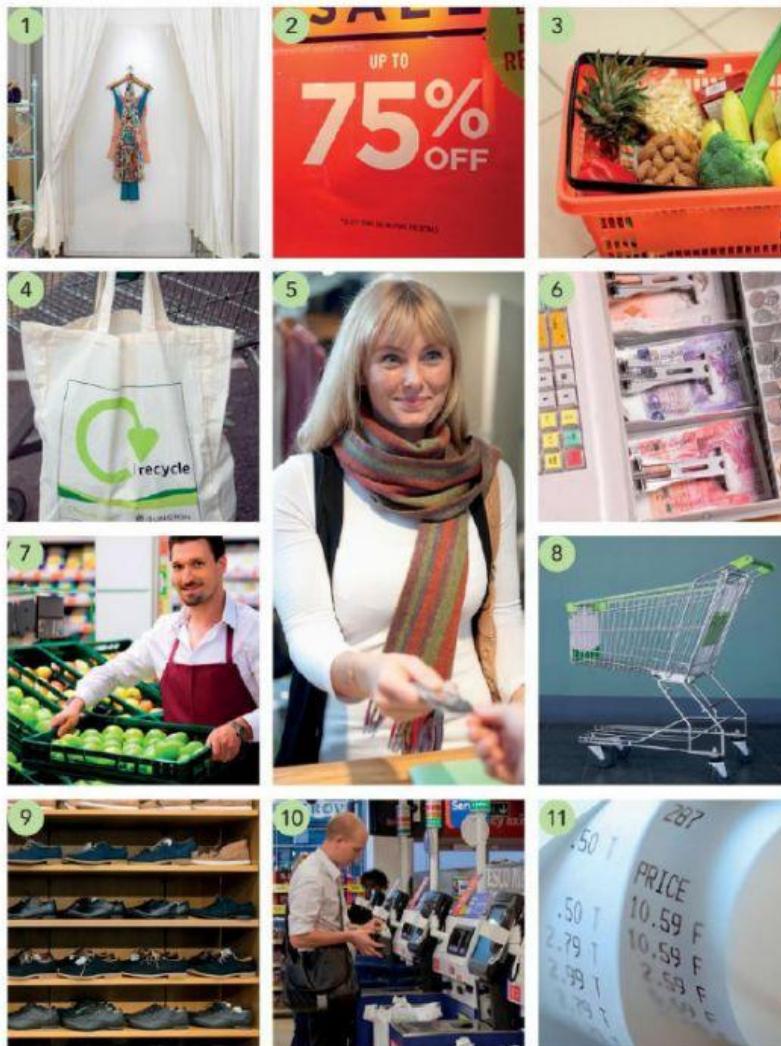
Shopping

VOCABULARY BANK

1 IN A SHOP OR STORE

a Match the words and photos.

- basket**
- 1 changing room**
- (self-service) checkout**
- customer**
- receipt**
- shelves /ʃelfz/ (singular shelf)**
- shop assistant**
- shopping bag**
- the sales**
- till**
- trolley /'trɔli/**



b **4.12** Listen and check.

c Match the sentences.

- 1 Can I **help** you?
- 2 What **size** are you?
- 3 Can I **try on** this shirt?
- 4 This shirt doesn't **fit** me.
- 5 That jacket really **suits** you!
- 6 I'm going to **take** these trousers **back**.

- a Yes, the changing rooms are over there.
- b It's too big for me.
- c You always look good in red.
- d I'm just looking, thank you.
- e I'm a medium.
- f They're too short.

d **4.13** Listen and check.

2 ONLINE

a Read the text about shopping online. Then complete the phrases with words from the list.

account /ə'kaʊnt/ auction /'aʊkʃn/ basket /'bɑ:skɪt/ checkout /tʃe:kəʊt/ debit /'debit/ delivery /dɪ'lɪvəri/ item /'aɪtəm/ next-day /'nekst deɪ/ payment /peɪmənt/ website /'websaɪt/

b **4.14** Listen and check.

ACTIVATION Talk to a partner. Do you prefer buying things in 'real' shops or online? Why?

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Search our help pages

Go

All major chain stores and many other shops sell online, and a lot of people prefer ¹**going to their website** than the actual shop. The first time you use a site, you usually have to ²**create an** account where you give your personal details. Then you choose what you want to buy, and ³**click on each item**. Everything you buy goes ⁴**in your basket**, usually at the top right of the page. When you are ready to pay you click on ⁵**'proceed to payment'**. You then have to give the ⁶**address** where you want them to send your things. You can usually pay extra for ⁷**next-day delivery** – standard delivery is sometimes free. Then you choose how you want to pay, for example ⁸**with a credit or debit card** or with PayPal, and ⁹**give your payment details**, for example your credit card number and expiry date. Finally you confirm your payment and receive a reference number and a confirmation email. And then you wait! Many people also buy and sell things online at ¹⁰**online sites** like eBay.