

Name :

 Listening

A. Listen to the telephone conversation and fill in the blanks with the correct verbs.

come

hurts

sprained

move

Receptionist: Hello. Good morning, Sinar Hospital.  
Can I help you?  
Ahmad: Yes, I am Ahmad. I would like to make an appointment to see Dr. Siva.  
Receptionist: Is this your first visit?  
Ahmad: Yes it is.  
Receptionist: Encik Ahmad, could you please tell me what happened?  
Ahmad: I fell and \_\_\_\_\_ my ankle yesterday in a football game.  
Receptionist: Did you put ice on it immediately after that?  
Ahmad: Yes, I did, but it still \_\_\_\_\_ and I can't \_\_\_\_\_ my leg. It is so painful.  
Receptionist: In that case, Encik Ahmad you need to \_\_\_\_\_ in today. Can I have your phone number, please?  
Ahmad: 014-9704025.  
Receptionist: I will set an appointment for you to see Dr. Siva at 3:00 p.m. today.  
Ahmad: Okay. I will come today. Thank you.

1. What is the doctor's name?

- A. Siva
- B. Sam
- C. Ahmad

2. What time did he schedule an appointment to see Dr. Siva?

- A. 9:00 a.m. on Friday
- B. 7:30 a.m. on Tuesday
- C. 3:00 p.m. on Thursday

3. Why did Ahmad want to see the doctor?

- A. He sprained his hand while gardening.
- B. He sprained his ankle while playing football.
- C. He hurt his knee when climbing down the stairs of his office.

4. What did the receptionist say when Ahmad said he sprained his ankle?

- A. Please come in today.
- B. Well, did you put ice on it immediately after that?
- C. I don't think you should delay to see the doctor.

5. What did the receptionist suggest at the end of the conversation?

- A. Ahmad should rest a few days.
- B. Ahmad should put some ice on his injury.
- C. Ahmad needs to come into the clinic right away.