Name :

Listening

A. Listen to the telephone conversation and fill in the blanks with the correct verbs.

come	hurts	sprained	move

THEME 2
Health and Environment

Receptionist: Hello. Good morning, Sinar Hospital. Can I help you?
Ahmad: Yes, I am Ahmad. I would like to make an appointment to see Dr. Siva.
Receptionist: Is this your first visit?
Ahmad: Yes it is.
Receptionist: Encik Ahmad, could you please tell me what happened?
Ahmad: I fell and _____ my ankle yesterday in a football game.
Receptionist: Did you put ice on it immediately after that?
Ahmad: Yes, I did, but it still _____ and I can't _____ my leg. It is so painful.
Receptionist: In that case, Encik Ahmad you need to _____ in today. Can I have your phone number, please?
Ahmad: 014-9704025.
Receptionist: I will set an appointment for you to see Dr. Siva at 3:00 p.m. today.
Ahmad: Okay. I will come today. Thank you.

LIVEWORKSHEETS

1. What is the doctor's name?
   A. Siva
   B. Sam
   C. Ahmad

2. What time did he schedule an appointment to see Dr. Siva?
   A. 9:00 a.m. on Friday
   B. 7:30 a.m. on Tuesday
   C. 3:00 p.m. on Thursday

3. Why did Ahmad want to see the doctor?
   A. He sprained his hand while gardening.
   B. He sprained his ankle while playing football.
   C. He hurt his knee when climbing down the stairs of his office.

4. What did the receptionist say when Ahmad said he sprained his ankle?
   A. Please come in today.
   B. Well, did you put ice on it immediately after that?
   C. I don't think you should delay to see the doctor.

5. What did the receptionist suggest at the end of the conversation?
   A. Ahmad should rest a few days.
   B. Ahmad should put some ice on his injury.
   C. Ahmad needs to come into the clinic right away.

LIVEWORKSHEETS