

Name :



Listening

A. Listen to the telephone conversation and fill in the blanks with the correct verbs.

come

hurts

sprained

move

- Receptionist: Hello. Good morning, Sinar Hospital.
Can I help you?
- Ahmad: Yes, I am Ahmad. I would like to make an appointment to see Dr. Siva.
- Receptionist: Is this your first visit?
- Ahmad: Yes it is.
- Receptionist: Encik Ahmad, could you please tell me what happened?
- Ahmad: I fell and _____ my ankle yesterday in a football game.
- Receptionist: Did you put ice on it immediately after that?
- Ahmad: Yes, I did, but it still _____ and I can't _____ my leg. It is so painful.
- Receptionist: In that case, Encik Ahmad you need to _____ in today. Can I have your phone number, please?
- Ahmad: 014-9704025.
- Receptionist: I will set an appointment for you to see Dr. Siva at 3:00 p.m. today.
- Ahmad: Okay. I will come today. Thank you.

THEME 2

Health and Environment

1. What is the doctor's name?
 - A. Siva
 - B. Sam
 - C. Ahmad

2. What time did he schedule an appointment to see Dr. Siva?
 - A. 9:00 a.m. on Friday
 - B. 7:30 a.m. on Tuesday
 - C. 3:00 p.m. on Thursday

3. Why did Ahmad want to see the doctor?
 - A. He sprained his hand while gardening.
 - B. He sprained his ankle while playing football.
 - C. He hurt his knee when climbing down the stairs of his office.

4. What did the receptionist say when Ahmad said he sprained his ankle?
 - A. Please come in today.
 - B. Well, did you put ice on it immediately after that?
 - C. I don't think you should delay to see the doctor.

5. What did the receptionist suggest at the end of the conversation?
 - A. Ahmad should rest a few days.
 - B. Ahmad should put some ice on his injury.
 - C. Ahmad needs to come into the clinic right away.