Customer Information

1- Match a Word in each column to make a new noun

- business
- currency
- hair
- shuttle
- tourist
- bus
- car
- gift
- Internet
- taxi
- airport
- parking

- stop
- access
- bus
- centre
- transfer
- rental
- salon
- space
- attraction
- exchange
- shop
- rank

LIVEWORKSHEETS

2 Which service or facility in exercise 1 are these customers enquiring about?

1 How can I get from the airport to the hotel?
shuttle bus

2 I'd like to hire a minibus for the week. .....

3 Where can I put my car? .....

4 Can I send emails from my room? .....

5 I'd like to use a printer and a fax machine.
.....

6 What is there to do in the city? .....

7 Will the tour company arrange transport to the resort?
.....

8 Where can I buy a present for my wife? .....

3 Look at the picture. Then use each preposition once to describe where the people and things are.



LIVEWORKSHEETS

behind	above	between	*opposite*
next to	under	in front of	at the bottom of

1 the stairs *opposite the reception desk*

2 the clock .....

3 the receptionist .....

4 the gift shop .....

5 the child .....

6 the table .....

7 the family's luggage .....

8 the porter .....

LIVEWORKSHEETS

4 Put the words in the correct order to make useful information for guests.

1 the arrivals / outside / rank / the taxi / is / area
The taxi rank is outside the arrivals area.

2 the airport / to / the hotel / direct / a shuttle bus / from / there's

3 airport / the / transfer / offers / free / a / hotel

4 rooms / have / access / all the / Internet

5 arrange / for you / car rental / the / reception / in / desk / will / that

6 centre / there's / pool / a fitness / and / on site / a swimming

7 all the / showers / have / separate tubs / bathrooms / and

8 the Indian restaurant / recommend / at the end / I can / the street / of

LIVEWORKSHEETS

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