


## ■ Listening *Services and facilities*

1  2.2 Listen to the hotel presentation and complete the list of services and facilities. Then listen again and check.

■ near city .....<sup>1</sup>  
\_\_\_\_\_

■ near .....<sup>2</sup> mall  
\_\_\_\_\_

■ near .....<sup>3</sup>  
attractions  
\_\_\_\_\_

■ .....<sup>4</sup> front desk  
\_\_\_\_\_

■ express .....<sup>5</sup>  
\_\_\_\_\_

■ airport .....<sup>6</sup>  
\_\_\_\_\_

■ free .....<sup>7</sup>  
\_\_\_\_\_

■ business centre  
\_\_\_\_\_

■ .....<sup>8</sup> exchange  
\_\_\_\_\_

■ car rental desk  
\_\_\_\_\_

■ .....<sup>9</sup> desk  
\_\_\_\_\_

■ lifts  
\_\_\_\_\_

■ wheelchair .....<sup>10</sup>  
\_\_\_\_\_

■ air conditioning  
\_\_\_\_\_

■ .....<sup>11</sup>  
\_\_\_\_\_

Internet access  
\_\_\_\_\_

■ .....<sup>12</sup> movies  
\_\_\_\_\_

■ .....<sup>13</sup> tub and  
shower  
\_\_\_\_\_

■ .....<sup>14</sup> gym and  
sauna  
\_\_\_\_\_

2 Match the items in 1 to these categories.

1 hotel service: .....

2 room facility: .....

3 location: .....

4 hotel facility: .....