READING

A Complete the five conversations.

1 **A:** How much do you want to spend?

B: **1** **2** **3**

1 $80 is the cheapest.
2 No more than $80.
3 I could go as low as $80.

2 **A:** Would they take $20 for that bowl?

B: **1** **2** **3**

1 All I have is $25.
2 It can't hurt to ask.
3 These small ones?

3 **A:** Is that bag big enough?

B: **1** **2** **3**

1 Yes, it's too big.
2 No, I need a bigger one.
3 No, I need a smaller one.

4 **A:** I can give you four dollars.

B: **1** **2** **3**

1 I can go as high as seven.
2 Would you take five?
3 How about five?

5 **A:** Is this the best air conditioner?

B: **1** **2** **3**

1 No, it's not. The X20 is better.
2 Could I have a look?
3 Let me show you something more affordable.

B Choose the best word to complete each sentence.

1 In many countries, servers expect their customers to ....

A bargain   **B** tip   **C** exchange cash   **D** accept credit cards

2 The .... for tipping are different from country to country.

A costs   **B** ideas   **C** questions   **D** customs

3 In the U. S., servers expect 15-20% of the total ....

A meal   **B** check   **C** credit card   **D** paycheck

4 In U.S. restaurants, you .... the tip on the table.

A leave   **B** accept   **C** hand   **D** send

5 In Austria and Germany, you .... the tip directly to the server.

A send   **B** email   **C** hand   **D** charge

6 In the US and Canada, taxi .... expect a tip of 15%.

A riders   **B** passengers   **C** drivers   **D** owners

7 In all cases, you never have to tip if the .... is bad.

A table   **B** meal   **C** service   **D** ride

LISTENING

A ▶1.19 Listen to each statement. Choose the one that goes with the picture.

1 A B C D

2 A B C D

3 A B C D

4 A B C D

B ▶1.20 Listen to the statement or question. Choose the letter of the correct response.

1 A B C   **5** A B C

2 A B C   **6** A B C

3 A B C   **7** A B C

4 A B C   **8** A B C