

UNIT 9

READING

A Choose the correct word to complete the sentences in the reading.

Grounded with Gifts

The reason flights are often (1) is because airlines predict that some people may not show up for their flight. Overbooking makes sure that there are not too many (2) seats on a flight, so the airline saves (3). Unfortunately, when (4) is overbooked, some passengers who have confirmed (5) have to get off the plane.

Getting (6), however, is sometimes a good deal. Airlines offer (7) free flights, hotel rooms, and other things in exchange for the inconvenience. Airlines often ask for (8) to get off an overbooked flight in exchange for those benefits. Some people are happy to do this!

- | | | |
|-----------------|---------------------|------------------|
| 1 A delayed | B canceled | C overbooked |
| 2 A window | B aisle | C empty |
| 3 A lives | B money | C time |
| 4 A a flight | B an airline | C an airport |
| 5 A hotel rooms | B plans | C reservations |
| 6 A canceled | B bumped | C delayed |
| 7 A passengers | B flight attendants | C the pilot |
| 8 A security | B volunteers | C the gate agent |

B Choose the best word to complete each sentence.

- When a flight is going to depart late, we say it is
A delayed B canceled C overbooked
- When an airplane leaves the gate, it is ready to
A land B take off C arrive
- A ticket that lets a person go from one destination to another, but not come back is
A non-stop B round-trip C one-way

- 4 A person pays money to drive a for a period of time.
 A taxi B limo C rental car
- 5 You make a for a flight, a hotel room, or a meal at a restaurant.
 A ticket B reservation C announcement
- 6 A train that makes every stop is
 A an express B a local C a non-stop
- 7 When an airline sells more tickets than there are seats on a flight, we say the flight is
 A delayed B canceled C overbooked
- 8 When a flight isn't going to take off and passengers have to find another flight, we say it is ...
 A delayed B canceled C overbooked

LISTENING

A ▶ 1.17 Listen to each statement. Choose the one that goes with the picture.



1 A B C D



2 A B C D



3 A B C D



4 A B C D

B ▶ 1.18 Listen to the statement or question. Choose the letter of the correct response.

- 1 A B C
 2 A B C
 3 A B C
 4 A B C

- 5 A B C
 6 A B C
 7 A B C

LISTENING

A ▶ 1.15 Listen to each statement. Choose the one that goes with the picture.



1 A B C D



2 A B C D



3 A B C D



4 A B C D

B ▶ 1.16 Listen to the statement or question. Choose the letter of the correct response.

1 A B C

2 A B C

3 A B C

4 A B C

5 A B C

6 A B C

7 A B C

