

- 2** Read the statements about communication below. Decide whether you agree or disagree with them on a scale of 1–5 (1 = completely disagree, 5 = completely agree).

- ☐ It is normal for people to feel anxious or irritable when they are away from their devices.
- ☐ Technology has improved the quality of our communications.
- ☐ People prefer to speak to other people online rather than face-to-face.
- ☐ If you are spending time with your family or friends, you should not look at your devices.
- ☐ All transactions should be completed online; there should be no need for customer service desks or shops.
- ☐ The digital revolution has helped us all become better global citizens.
- ☐ Nowadays, there is no need for a culture to maintain an oral tradition.
- ☐ It is impossible to go one day without looking at a device or computer.