

# Personal details

- 1 What's your family name? \_\_\_\_\_
- 2 How old are you? \_\_\_\_\_
- 3 Where do you live? \_\_\_\_\_
- 4 What do you speak at home? \_\_\_\_\_
- 5 What numbers can we call you on? \_\_\_\_\_
- 6 What's your email address? \_\_\_\_\_
- 7 What's your first name? \_\_\_\_\_

1 Read the email. Then complete the personal details below.

address  
email address  
surname  
age  
first name  
first language  
home telephone

Hi! I'm Adam Price, and I'm going to be a student at your school next year. Your teacher, Mr Harrison, gave me your email address because I wanted to say hello before I come. I'm 15 years old, the same as you. Of course, I can speak English because I'm from Australia, but I also speak some Turkish because my mum's from Adana in Turkey. You can email me at [adampr45@kmail.com](mailto:adampr45@kmail.com) and call me on 07662012976. That's my mobile number. I don't have another phone at home.



FIRST NAME: 1) \_\_\_\_\_

SURNAME: 2) \_\_\_\_\_

AGE: 3) \_\_\_\_\_

FIRST LANGUAGE: 4) \_\_\_\_\_

HOME TELEPHONE: 5) \_\_\_\_\_

MOBILE: 6) \_\_\_\_\_

HOME EMAIL ADDRESS: 7) \_\_\_\_\_

What's your email address?  
What's your surname?  
What's your phone number?  
What's your first name?  
What's your address?

## 2 Complete the conversation with the shop assistant's questions.

Shop assistant: We don't have the book you want in the shop, but we can send it to you.

Andrew: Great.

Shop assistant: So I'll take some details. First,  
1 \_\_\_\_\_ ?

Andrew: It's Smith.

Shop assistant: OK. And <sup>2</sup> \_\_\_\_\_ ,  
please?

Andrew: Andrew.

Shop assistant: Thank you. Where do you live?  
3 \_\_\_\_\_ ?

Andrew: It's 34 Charter Street, Witley.

Shop assistant: <sup>4</sup> \_\_\_\_\_ ?

Andrew: It's 07865132467. I don't have a home number.

Shop assistant: OK. <sup>5</sup> \_\_\_\_\_ ?

Andrew: It's andrews567@nextu.com.

Shop assistant: Great. So I'll order the book for you and it'll arrive in seven to ten days.

Andrew: Thank you.