

**EXAM SKILLS****16** Listen and answer questions 1–9.

05

**Questions 1–6**

Complete the notes below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

Name: Mr 1 \_\_\_\_\_  
 Current address: 4 West Cottages, Humblington, Devon, 2 \_\_\_\_\_  
 Destination address: 8b Greenend Road, E19 4RR  
 Date of move: 30 August  
 Time booked: 3 \_\_\_\_\_  
 Value of insurance cover: 4 £ \_\_\_\_\_  
 Total cost for service: around £2,000  
 Telephone number: (07238) 5 \_\_\_\_\_  
 Website: www. 6 \_\_\_\_\_ .co.uk

**Questions 7–9**Choose the correct letter, **A, B or C**.

- 7 The removals package that the man chooses is  
 A Premium.  
 B Silver.  
 C Economy.
- 8 The woman believes that the best thing about We-Move-U is that they  
 A cost less than people expect.  
 B are very efficient.  
 C provide excellent service to their clients.
- 9 After the man makes a booking, there will be  
 A no more charges.  
 B a 10% charge when the move is completed.  
 C a charge if the man changes the day of his move.

