

Sultan is learning about how to solve computer problems.

Help him to complete the activity below by matching the **problem** with the **solution**.

| Problem                                            | Solution                                                                                                           |
|----------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| Computer is not switching on                       | Press and hold the power button for 5 to 10 seconds to force the computer to shut down. Then, restart the computer |
| An application is running slowly or not responding | Check that the power cord is plugged correctly to the computer and the power outlet                                |
| The keyboard or mouse have stopped working         | Update or download the newest version of the application                                                           |

