

1	<p><b>NOTES:</b></p> <ul style="list-style-type: none"> <li>• No need to book the <b>1</b> from the airport</li> <li>• the customer wants me to organise <b>2</b></li> </ul>	travel agent customer
		travel agent customer
2	<p><b>1</b> How many nights will the man stay?</p> <p><b>A</b> one night <b>B</b> two nights <b>C</b> three nights</p>	hotel receptionist guest
	<p><b>2</b> Which of the following is on the 10th floor?</p> <p><b>A</b> the gym <b>B</b> the business centre <b>C</b> the restaurant</p>	hotel receptionist guest
3	<p><b>1</b> Which country has the applicant worked in most?</p>	interviewer job applicant
	<p><b>2</b> What department would the applicant like to work in?</p>	interviewer job applicant